

1/26/2021



**Jennifer Wilson**  
Salt Lake County Mayor

**Housing and Community  
Development**

**Michael R. Gallegos**  
Division Director



The Honorable Jennifer Wilson  
Mayor of Salt Lake County  
2001 South State Street  
Salt Lake City, UT 84114

RE: New Appointments to the Community & Support Services Advisory Council (CSSAC)

Dear Mayor Wilson:

The following individuals have been nominated for the Salt Lake County Community & Support Services Advisory Council (CSSAC). Their applications and resumes have been attached for your review. It is recommended Laurie Roderick fill the seat #14 position to complete a full term which expires 9/30/2022. It is recommended Karla Klingenberg fill the seat #15 position to complete a full term which expires 9/30/22.

NOMINEE	REQUESTED TERM
Laurie Roderick	10/01/20 – 09/30/22
Karla Klingenberg	10/01/20 – 09/30/22

Thank you for your consideration of the recommendations to appoint these individuals as new members.

Sincerely,

\_\_\_\_\_  
Michael Gallegos,  
Division Director  
Housing and Community Development

\_\_\_\_\_  
Dina Blaes,  
Department Director  
Regional Development



## Application Form

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### Profile

Laurie

First Name

Roderick

Last Name

Middle Initial

Email Address

State of Utah, Dept of Human  
Services, Div of Child and  
Family Services

Employer

Program Manager

Job Title

Home Address

Kearns

City

State or Zip

UT

State

Postal Code

Primary Phone

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### Which Boards would you like to apply for?

None Selected

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### Referred by:

Becky Guertler

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### Qualifications

#### Please tell us about yourself.

I am married and have 4 kids who have filled the nest and started their own families. I have lived in Kearns for 26 years. My hobbies are spending time with my husband and kids.

#### Why are you interested in serving on a board or commission?

I want to support our community and county. Our County is in need of additional social services and living in this area has helped me be aware of the needs of our local community.

#### What education, work experience, or volunteer experience do you have that applies to the board you are applying for?

I have a Masters Degree in Social Work with a Certified Social Work License. I have worked in Child Welfare for about 14 years. I have volunteered with special needs group, and have been a Chapter President and volunteer for The Children's Tumor Foundation.



## What unique perspectives could you bring to the board?

I have worked with families who use our and are in need of social service agencies in Salt Lake County. I see the needs grow everyday within our community. I believe I am an asset because I have seen first hand how agencies can help and support the families we serve.

[L. Roderick Resume Jan. 2021.pdf](#)

Upload a Resume

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## Demographics

Some boards and commissions require membership to be racially, politically or geographically proportionate to the general public. The following information helps track our recruitment and diversity efforts.

### Are you a Salt Lake County employee?

☐ Yes ☒ No

### Are you a current member of another Salt Lake County board or commission?

☐ Yes ☒ No

[REDACTED]

☒ [REDACTED]

### District \*

☒ District 2

[REDACTED]

☒ [REDACTED]

[REDACTED]

☒ [REDACTED]

### Languages \*

☒ English

[REDACTED]

☒ [REDACTED]



\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

University of Utah	Master of Social Work	2017-2020
<ul style="list-style-type: none"> <li>• Practicum St. Mark's Hospital</li> <li>• Practicum Child and Family Empowerment Services</li> </ul>		
University of Utah	Bachelor of Social Work	2005-2007
Salt Lake Community College	Associate of Science	2003-2005

<b>Social Worker/Case manager</b> , St. Mark's Hospital, SLC, UT	Sept 2020 to Current
<ul style="list-style-type: none"><li>▪ Medical social work and case management PRN</li></ul>	
<b>Program Manager</b> , Division of Child and Family Services SLC, UT	Feb 2012 to Current
<ul style="list-style-type: none"><li>▪ Supervise HomeWorks in home team of 6 caseworkers.</li><li>▪ Train and support caseworkers in Protective Factors to help strengthen families.</li><li>▪ Facilitate optimal outcomes of safety and permanency for children.</li><li>▪ Coach workers in meeting expectations of engaging, assessing, teaming, intervening and planning for families.</li><li>▪ Supervise bachelor level interns from University of Utah.</li></ul>	
<b>Social Service Worker</b> , Div. of Child and Family Services, SLC, UT	Sept 2007 – Feb 2012
<ul style="list-style-type: none"><li>▪ Make ongoing assessment of safety and welfare for children and families.</li><li>▪ Find appropriate substitute care for children out of home</li><li>▪ Collaborate with community partners to meet the needs of children and families.</li><li>▪ Prepare reports and assessments for court and other parties</li><li>▪ Supervise bachelor level interns from University of Utah.</li></ul>	
<b>Owner/Manager</b> , The Rock Doctor, LLC, SLC, UT	Aug 1996 – Dec 2015
<ul style="list-style-type: none"><li>▪ All aspects of office related work with business</li><li>▪ Accounts payable/receivable</li><li>▪ Tax statements</li><li>▪ Use all aspects of Quickbooks program</li></ul>	

**Special Needs Activity Program instructor, LDS Church** Jan 2016–Mar 2017

- Prepare and supervise weekly activities with special needs adults



**Volunteer**, Children's Tumor Foundation (formerly Neurofibromatosis Fdn)

2002-2005

- Assist in support groups and functions
- Expand public awareness
- Assist in obtaining financial support from public and private sources

**Chapter President**, National Neurofibromatosis Foundation

1995 – 1998

- Provide support to families and children
- Organize support group meetings
- Provide information to patients at Primary Children's Hospital
- Organize fundraisers and obtain financial support from public and private sources
- Prepare monthly newsletter
- Assist in yearly international youth camp at Camp Kostopulos

### **Leadership Activities**

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- Dean's List, University of Utah , College of Social Work
- Member of Phi Alpha Honor Society
- Completed Child Welfare Program with The Children's Bureau
- Supervise 6 – 7 DCFS caseworkers

### **References**

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## Application Form

### Profile

Karla  
First Name

Klingenberg  
Last Name

[REDACTED]  
Email Address

[REDACTED]  
Employer

[REDACTED]  
Job Title

[REDACTED]  
Home Address

[REDACTED]  
State or Zip

Salt Lake City  
City

UT  
State

[REDACTED]  
Postal Code

[REDACTED]  
Primary Phone

### Which Boards would you like to apply for?

None Selected

### Referred by:

Marlene Christman

### Qualifications

#### Please tell us about yourself.

I am currently retired from the state of Utah after serving for 25 years in employment and training programs with the Department of Workforce Services and SLCo.

#### Why are you interested in serving on a board or commission?

I would like to continue to stay connected to community services and utilize the skills I developed over the year working as a public servant. I understand how important bringing different perspectives to boards are and feel I could provide that as a member.

#### What education, work experience, or volunteer experience do you have that applies to the board you are applying for?

I have a BS from the University of Utah and a Master's in Vocational Education from Utah State University. I have worked at both the local and state levels of government primarily serving low-income and vulnerable and needy families. I currently do some consulting with Mathematic regarding TANF and Labor Programs.



## What unique perspectives could you bring to the board?

As the former Director of the Workforce Development Program, Policy, Training and State Workforce Development Board, I had many responsibilities to work with community and business partners. This perspective I believe could be very beneficial as I also oversaw many grants that were issued to community providers around the state.

 Upload a Resume

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☐ Yes ☒ No

### Are you a current member of another Salt Lake County board or commission?

☐ Yes ☒ No



☒ 

### District \*

☒ District 4



☒ 



☒ 

### Languages \*

☒ English



☒ 



### Education

Masters of Science, Vocational Counseling, Utah State University, 1996

Bachelor of Science, Education, University of Utah, 1990

Certified Career Development Facilitator, University of Oakland, 1995

### Work Experience

#### **State of Utah - Department of Workforce Services**

##### **Director, 2010-2017**

#### **Workforce Development Division Program, Policy, Training and State Workforce Development Board**

- Administrator of State Workforce Programs for the Department of Workforce Services.
- Responsible for program design, policy, training, federal and legislative reporting, performance measures, outcomes, evaluations, and budgets for State Workforce Programs.
- Developed national recognized integrated service delivery model for Employment Centers.
- Significantly increased employment outcomes for low-income programs.
- Responsible for operational support, training, and program integrity for 32 Integrated Employment Centers.
- Direct supervision six state program managers who oversaw 75-100 statewide staff.
- Responsible for all operations of Governor's State Workforce Development Board.
- Developed of WIOA State Plan with Core and Required Partners.

Responsible for developing policy, training, service delivery integration, federal and legislative reporting, performance measures, outcomes, evaluations, and budgets for the following Programs and Grants:

- o Department Of Labor Grants - \$15M
  - Wagner Peyser (Labor Exchange)
  - WIA/WIOA (Adult, Dislocated Worker and Youth)
  - Trade, Rapid Response, WOTC, FLC, MSFW.
  - Veterans programs
- o Responsible for UWORKS -Integrated Case Management and Labor Exchange System.
  - Interface with Unemployment Insurance, Eligibility, and new development of Mobile App.
  - Led the developed of \$4M Workforce Innovation Grant (WIF)
- o Temporary Assistance for Needy Families (TANF -\$75M Grant)
  - Policy and Program Development, Training, Federal Reporting, Operational Support, Training.



- Developed IGP Two-Gen Next Generation Kid Demonstration project Projects.
- Implemented successful family-focused 2-gen case-management approach to serving families.
- Significantly improved statewide in-house clinical services.
- Developed community partner TANF contracts statewide.
- Met or exceeded federal performance measures.
- Direct oversight of program integrity, data validation, federal and state reporting.

### **Central Region Program Manager, 2002-2010**

- Responsible for the implementation all employment training programs for Central Region (Salt Lake and Tooele Counties.)
- Coordinated with state and regional administration and management teams to ensure quality and consistent delivery of services.
- Responsible for direct recruiting, hiring, supervision, performance evaluation, and employee development for trainers and program specialists.
- Assisted in the development and maintenance of both operational and grant budget, projection, and expenditures.
- Managed the activities associated with development and implementation of new and incumbent employee training of DWS programs for Central Region.
- Responsible for monitoring and evaluating program integrity of DWS policy and programs in the region.
- Monitored and evaluated program related to regional contracts.
- Analyzed information, data and reports for programs integrity.

### **State Program Manager, 1997-2002**

- Responsible for curriculum development and statewide training for all workforce programs.
- Managed and supervised Department of Labor employment programs.
  - Wagner Peyser, WIA training programs (Youth, Adult and DW) Trade, Rapid Response.

### **Salt Lake County, Division of Economic Development and Job Training**

#### **Client Services Manager, 1994-1997**

- Administered and managed Salt Lake County JTPA Client Services, serving over 1,000 participants annually.
- Supervised, evaluated, and developed performance standards for 25 Case Managers, Eligibility Specialists, Job Developers, and Office staff.
- Developed and Implemented policies and procedures in coordination with state and federal D.O.L. JTPA regulations and requirements.
- Monitored program quality and effectiveness to meet yearly performance standard as outlined by D.O.L.
- Assisted in strategic development of comprehensive plans, goals, and objectives of annual training programs including supportive services policy, labor market analysis and research on training providers.



- Responsible for operation of \$3 million annual program budget including monitoring of fiscal activities.

#### **Youth Program Manager, March 1996 - June 1997**

- Administered, planned, and managed 1996-97 Summer Youth Program for over 400 youth in Salt Lake and Tooele Counties.
- Prepared \$1million budget and negotiated and developed contracts for youth service providers.
- Supervised, evaluated, and developed performance standards for 20 Youth Employment Specialists.
- Conducted extensive outreach and marketing campaign for schools and community-based organizations.
- Designed and developed workshops and training for youth on Career Exploration, LMI, and Life Skills.



#### **Professional Experience and Accomplishments**

- Twenty-five years in leadership, administration, and management positions.
- Successfully administered outcome-driven federal, state, and local programs from regulation to policy development through training, implementation, and evaluation.
- Professional speaker at national conferences, workshops and legislative committees.
- Direct service practitioner and program operator with experience working in various settings with high-risk youth and low-income families.
- Effective mentor and trainer with experience providing technical assistance to other states.
- Implemented research-based program re-design for TANF, WIA/WIOA and other workforce programs.
- Effectively facilitated statewide town hall meetings with business, agencies and community partners.
- Developed strategic performance-based WIOA state workforce plan.
- Experienced in effectively managing operational and grant budgets, projections, and expenses over \$100M.
- Supervised the developed, design and implemented UWORKS, an integrated employment counseling and labor exchange system.
- Participated in the initial planning and development of DWS, integrating five agencies, as member of Employment Center Design Committee.
- Led the research, design, and development of the Service Delivery Design for Workforce Services, creating a national model for one-stop delivery services.



- Developed nationally recognized integrated assessment tool and process for DWS.
  - Designed and developed blended case management curriculum merging five agencies and programs.
  - 2017 Recipient of NASTA Distinguished Service Award to Utah, (DWS) in recognition for its innovative approach to lifting families out of poverty and adopting a two-generation approach to serving families in the state of Utah.
  - 2016 Recipient of NASWA State Excellence Award for Leadership recognizing the Department of Workforce Services leadership team for its unique approach to addressing intergenerational poverty. (Specifically noting Next Gen Kids and Family Focus Case Management projects.)
  - Recipient NACO Achievement award for innovation Welfare to Work Program and Job Training program.
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- Member of APHSA and National Association of TANF Administrators (NASTA) Representing Region 8.
- Member of NASWA Employment and Training committee.
- Member NGA, Workforce Liaisons and State Board Directors
- Served three years as state representative on advisory group with Office of Planning, Research and Evaluation (OPRE)
- Served on Human Services System of Care Advisory Committee



# COMMUNITY & SUPPORT SERVICES ADVISORY COUNCIL (CSSAC) MEMBERS EFFECTIVE 10/1/2020

Seat #	Name, Status Experience and /or Affiliation Contact Info	Term Expires **Initial Residence	Seat #	Name, Status Experience and/or Affiliation Contact Info	Term Expires **Initial Residence
1	Stephanie White (Community Dev Officer, UBS Bank USA) [REDACTED] [REDACTED]	9/30/21 **10/2017 2 <sup>nd</sup> term  Millcreek City	2	Jared Aranda (pending) (Finish Carpenter, ISEC) [REDACTED]	9/30/22 **10/2020 1 <sup>st</sup> term  West Jordan City
3	Aritra Ghosh (pending) (Engineer - Micron Technologies) [REDACTED] [REDACTED]	9/30/21 **10/2020 Partial term  Salt Lake City	4	Marie Christman – (Chair-Elect) (Public Policy & Management Consultant, Retired DHS & DWS) [REDACTED]	9/30/22 **10/2018 2 <sup>nd</sup> full term  Murray City
5	Jen Seltzer Stitt (Community Relations manager SLCC) [REDACTED] [REDACTED]	9/30/21 **10/2017 2 <sup>nd</sup> term  Sandy	6	Philip Vincent Bernal (Retired, government, higher education, EO/AA, military) [REDACTED]	9/30/22 **10/2018 2 <sup>nd</sup> term  Millcreek City
7	Kathy Fife (pending) (Retired Director, State of UT Dept of WFS, Office of Child Care Assistance) [REDACTED]	9/30/21 **10/2020 Partial term  Draper	8	Noelle Leiser (Coordinator, Circles Salt Lake) [REDACTED]	9/30/22 **10/1/2018 2 <sup>nd</sup> full term  Bluffdale City
9	Jessica Miller (pending) (Self-Employed, Director/Owner, Chief Success Officer/Managing) [REDACTED]	9/30/21 **10/2020 Partial term  Murray City	10	Claire Thomas (pending) (Product Manager, Homie Real Estate) [REDACTED]	9/30/22 **10/2020 1 <sup>st</sup> term  Sandy
11	Stephanie Mackay (pending) (Retired, non-profit sector experience serving individuals with disabilities, community representative for Federal Reserve Board of Governors Community Advisory Council) [REDACTED]	9/30/21 **10/2020 Partial term  Salt Lake City	12	Christine Gianchetta-Nguyen (pending) (Coordinator, State of UT, Dept of Health, Division of Medicaid & Health Finance, Medicaid State-Level Housing) [REDACTED]	9/30/22 **10/2020 1 <sup>st</sup> term  Sandy
13	Robert Brough (pending) (Retired, public school teacher, youth coach, current Millcreek Community Council member.) [REDACTED]	9/30/21 **10/2020 Partial term  Millcreek	14	Laurie Roderick (pending) (Program Manager, State of Utah, Dept of Human Services, Div of Child and Family Services) [REDACTED]	9/30/22 **10/2020 1 <sup>st</sup> term  Kearns
15	Karla Klingenberg (pending) (Retired DWS, former program manager and director)	9/30/22 **10/2020 1 <sup>st</sup> term			



		Cottonwood Heights	

#### STAFF & EX OFFICIO

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