



Recorders Office

2020 Council Presentation

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Collaboration

- (n.)the action of working with someone to produce or create something.
- Collaboration highlights everything we have done thus far in the Records Office.
- We would like to thank those we have collaborated with.





Internal Collaboration

- Mayor Wilson
- Mayor's Finance
- County Council and Staff
- Human Resources
- Fellow Tax System Elected Officials
- Jason Rose, District Attorney





External Collaboration

- County Recorders Across the State
- Industry Partners
- Public





Property Tax Team





Mission Statement

- The mission of the Salt Lake County Recorder's Office is to record and protect the public's right to hold and own real property by maintaining comprehensive, accurate and searchable records of all property transactions, and ensuring a permanent chain of title. We strive to provide great customer service to the public and other County agencies.
- Utah Code Title 17, Chapter 21: The Recorder is the custodian of all documents required by law to be recorded. This is to ensure a consistent chain of title and to allow for the assignment of property tax.



2019 in Review

- House Bill 247 and subsequent fee standardization.
- Request for proposal for a new Collection and Recordation system.
- Preparation for implementation of the new system.
- Pay scale adjustments.
- Multiple Servers Migrated to County IS server.





House Bill 247

- On March 26, 2019, Governor Herbert signed House Bill 247 into law.
- HB247, titled *County Recorder Fee Amendments* standardized recording fees across the state.
- Recorder's fees statewide were adjusted from \$10/first page and \$2/page thereafter to \$40 for up to 10 parcel numbers.
- This change became effective May 14, 2019 and was implemented without any interruption in service to the public and our customers.

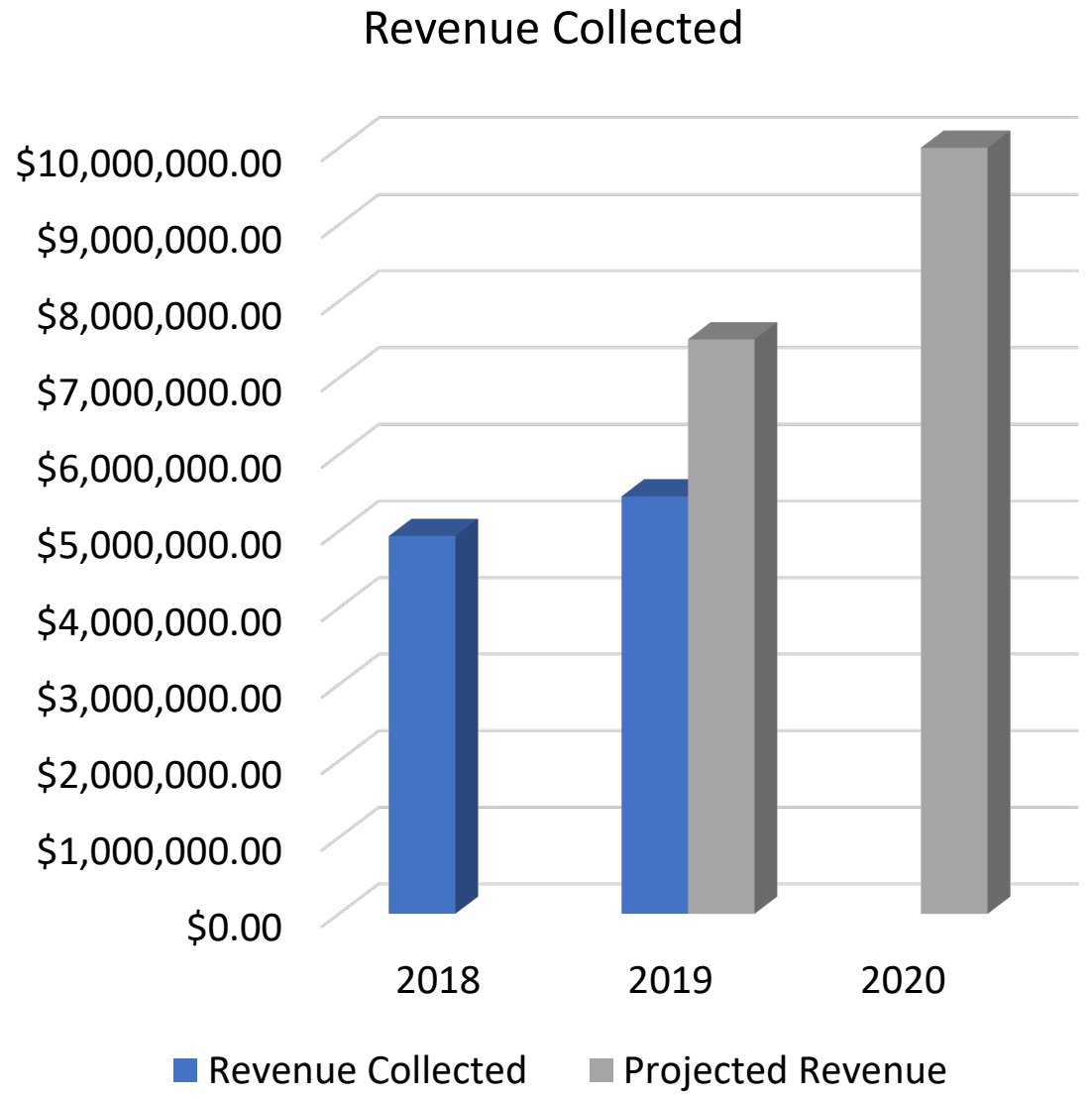
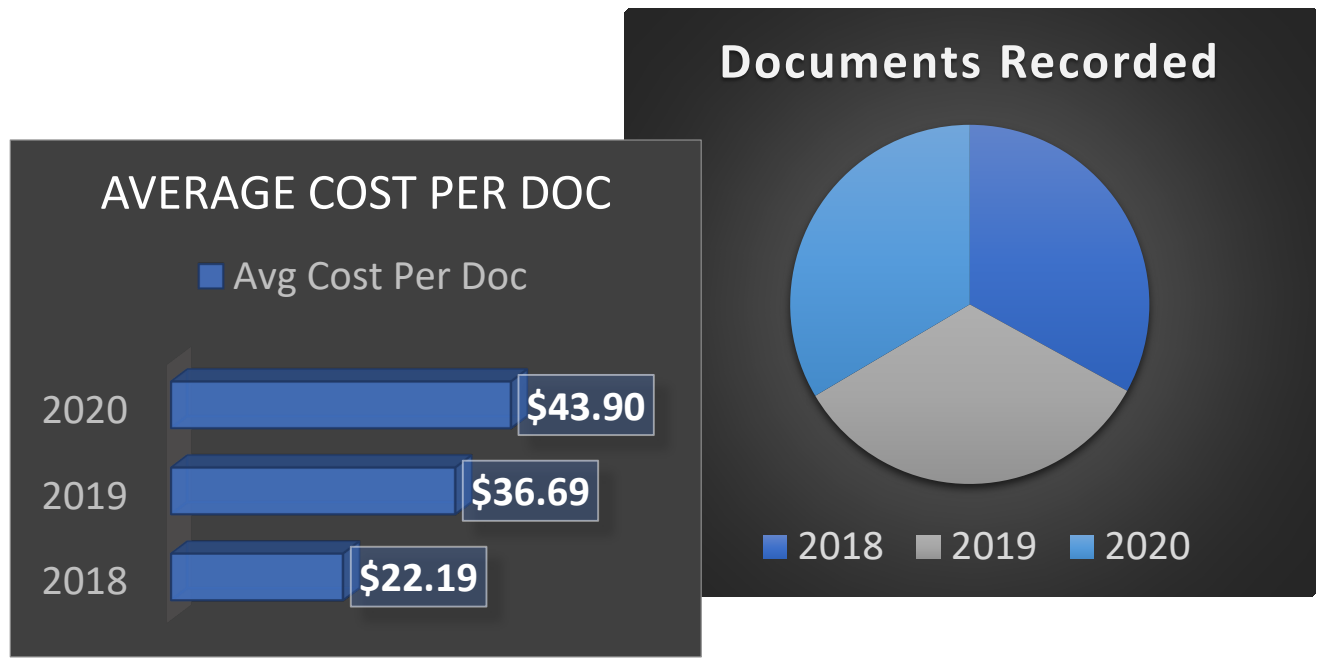
House Bill 247 – Revenue Committee



- Post passage of HB247 a Revenue Committee was convened.
- Our Revenue Projections were adjusted on May 22, 2019 from \$5.3 million to \$7.5 million and we are confident that we will exceed this new revenue number by the end of 2019.
- Year to date we have recorded 160,393 documents showing a 10% increase in documents recorded over the same period in 2018.



Projections and Actuals, post HB247



- Total combined requested budget for 2020: **\$6,400,000**
- Projected revenue for 2020: **\$10,000,000**



Ongoing Projects – Collection and Recordation System

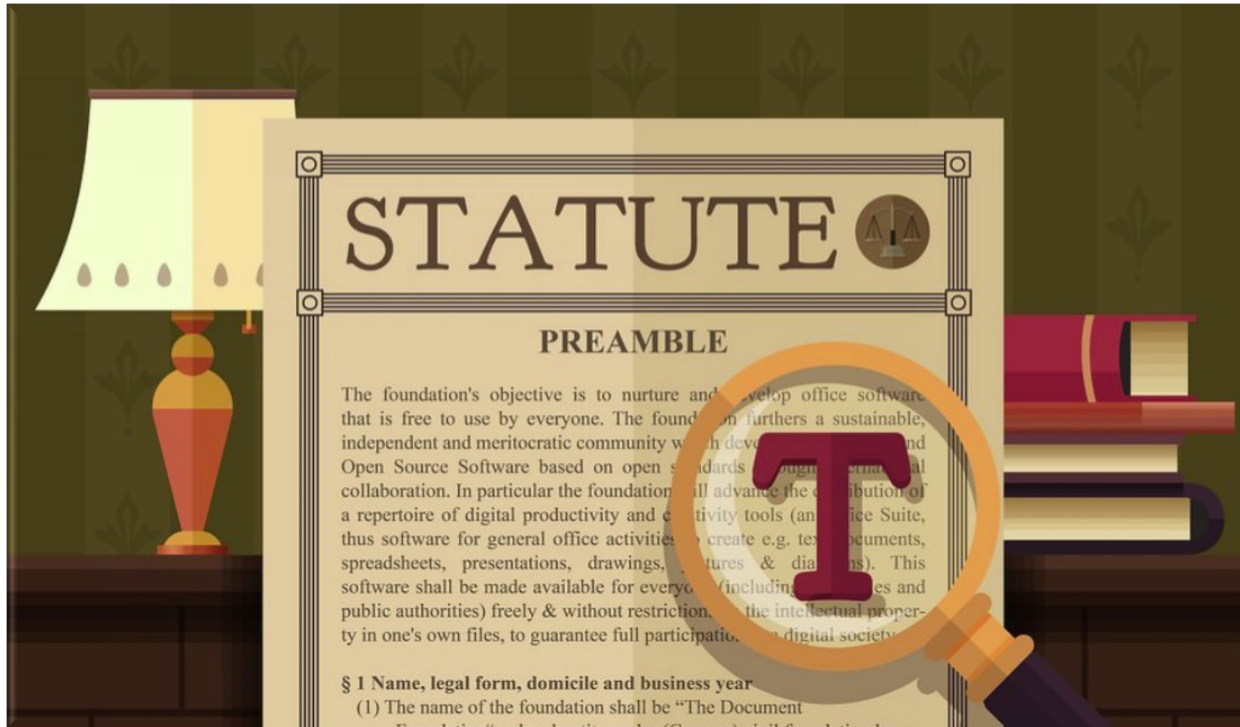
- Our Collection and Recordation system, CashPro, is reaching end of life.
- We appreciate the ground-work of Adam Gardiner and Ryan Perry.
- On March 8, 2019 Contracts and Procurement issued an RFP
- We had a diverse Committee select the vendor. Internal experts as well as external experts.



Ongoing Projects – Collection and Recordation System

- On May 7, 2019, the contract was awarded to Tyler Software.
- This contract will provide a new Collection and Recordation system.
- Implementation is beginning and our Project Manager is Lisa Allcott from IS.
- Anticipated go live date July 1, 2020.





Review of Our Current Functions in Light of the State Statute

- What are we doing?
- Is it required by statute?
- Who benefits?
- Is it more appropriately performed by another office, are we duplicating efforts?
- Are we covering expenses?



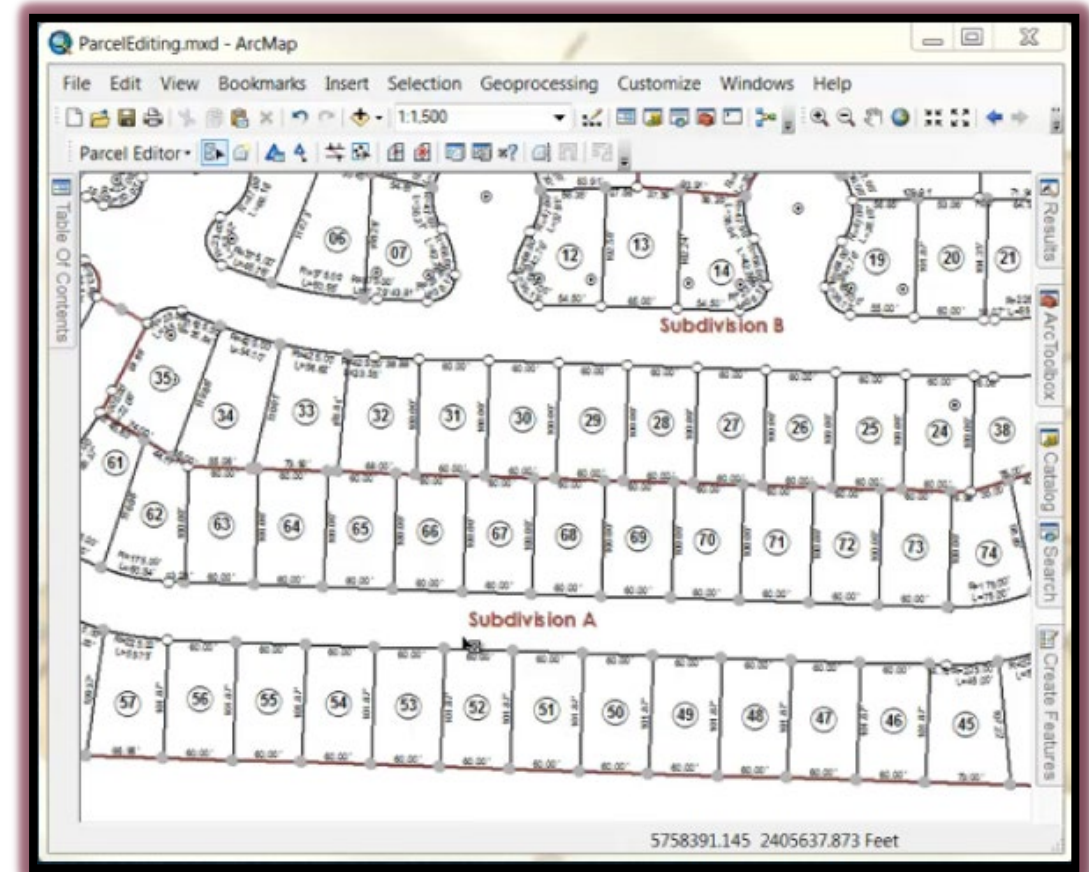
Ongoing Projects – New Servers and Server Migration

- Integrating our servers and systems with Information Services.
- Refactoring large amounts of code to be more efficient and secure.
- Working collaboratively with the Information Services Teams, to implement best practices for code, and best practices for code deployment. (Development, testing, staging and production.)



Ongoing Projects – GIS Parcel Fabric

- Inevitable
 - Our current environment will not be supported after the next few years
- Efficiency Advantages
 - Faster processing
 - Reduce redundant work and duplicated effort
- Quality Benefits
 - Better data integrity
 - Improve spatial accuracy
 - Maintain historical records
- Collaboration with Stakeholders



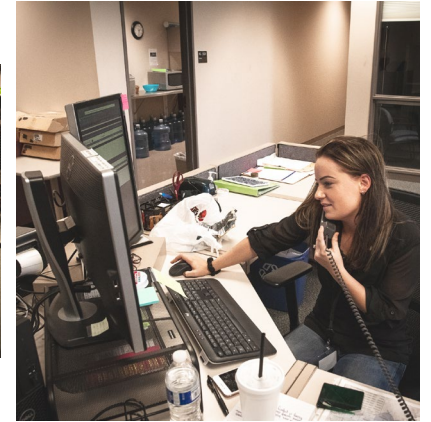


Ongoing Projects – Staff Retention

- In the last 4 years, our office has seen 50% turnover at LRS 1 and 43% turnover at the LRS 2 position.
- In collaboration with HR, we were able to adjust the Land Record Specialist salaries.
- These increases have improved our ability to recruit talent.
- We recently hired 4 excellent employees.



For 2020 we will continue to
focus on
“People - Process – Product”
- Marcus Lemonis



Thank you



Salt Lake County Recorder's Office