

# TECHNOLOGY ADVISORY BOARD

## Year in Review

August 21, 2018

# Agenda

- Membership Overview
- Accomplishments
- Governance Structure
- Working Group Membership
- TAB Progress
- Communication
- Next Steps

# Membership Overview

- Chair and Vice Chair Rotate Annually
- Expanded Membership to Increase Transparency
- Mirrors County Steering Committee
  - Recorder, Administrative Services, Regional Transportation & Economic Development, Community Services, Assessor, Public Works, Auditor, Surveyor, District Attorney, Human Services, Clerk, Sheriff
- CIO & Council are Non-Voting
- IS Provides Administrative Support

# Accomplishments

- County-Wide Participation
- Ordinance & By-Laws
- Working Groups Created
- Governance Structure
- IT Standards List
- Refined 2019 Budget Process
- Exploring IT Capital Fund
- Policy Review
  - Acceptable Use
  - PCI Compliance
- Communication
  - Bi-Monthly TAB Report
  - Online TAB Resources

# Governance Structure

## Technology Advisory Board (TAB)

### Inputs:

- County Strategies
- Recommendations from Working Groups & County Steering Committee
- Budget

### Outputs:

- Recommendations on IT Strategies, Directions, Policies & Roadmaps
- Recommendations from CIO Working Groups
- Request to CIO Working Groups for Inputs

# Working Group Membership

## Governance Working Group

Brian Boner	Center for the Arts
Cory Westergard	Behavioral Health
Dianne Orcutt	District Attorney
Phil Lanouette	Surveyor
Shanell Beecher	Mayor's Finance
Skip Condie	Library
Trever Hebditch	Information Services

## Solution Working Group

Art Lang	Library
Barbara Rollins	Recorder
Brandon Allgier	Health Department
David Sperry	Sheriff
Emily LaMunyon	Surveyor
Justin Herron	Aging Services
Robert Sieber	Information Services
Tyler Andrus	Assessor

## Project Working Group

Brad Kendrick	Council
Dorothy Adams	Health Department
Jason Yocom	Contracts & Procurement
Phil Condor	Treasurer
Ryan Perry	Recorder
Tony Jolley	Information Services
Tyson Kyhl	Facilities

# Governance Structure

## Governance Working Group (GWG)

### Inputs:

- County Strategies
- Governance Documents
- Industry Trends & New Technologies & Services
- IS Risks
- County Projects
- TAB & other Working Groups Requests

### Outputs:

- IT Strategies & Policies
- Direction Statements & County Wide Roadmaps
- Governance Risk / Budget Implications
- Requests to other Working Groups

# Governance Structure

## Solution and Technologies Working Group (SWG)

### Input:

- County Strategies
- Industry Trends, New Technologies & Services
- IS Risks
- TAB & other Working Group Requests

### Output:

- SLCO Technologies & Solutions List Modifications
- Technologies for Solutions
- Technology & Solution Standards
- Technology & Solution Roadmaps
- Technology & Solutions Risk / Budget Implications
- Requests to other Working Groups



# Governance Structure

## Portfolio and Project Working Group (PWG)

### Inputs:

- County Strategies
- Governance Documents
- Budget (TCO & Value)
- Risks (Business, Technology, Risk in Doing & Not Doing)
- Overall Portfolio (competing projects)
- Capability & Capacity
- TAB & other Working Groups Requests

### Outputs:

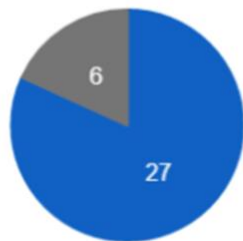
- Impact Considerations (Technology, Risk & Budget)
- Project Prioritization
- Project & Portfolio Standards
- Recommendations on Overall Project & Portfolio Roadmaps
- Recommendations on Major Project Issues (red)
- Project & Portfolio Risk / Budget Implications
- Requests to other Working Groups

# IS Strategy

## Collaboration -

Improve the ability of the business to collaborate and communication with each other and their customers.

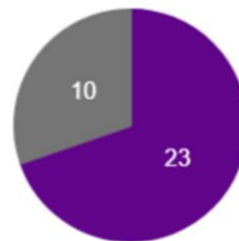
Collaboration vs Non-Collaboration Projects



## Integration -

Improve the ability of the businesses solutions to integrate and communication with each other and their customers solutions.

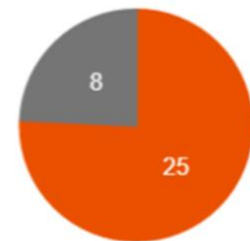
Integration vs Non-Integration Projects



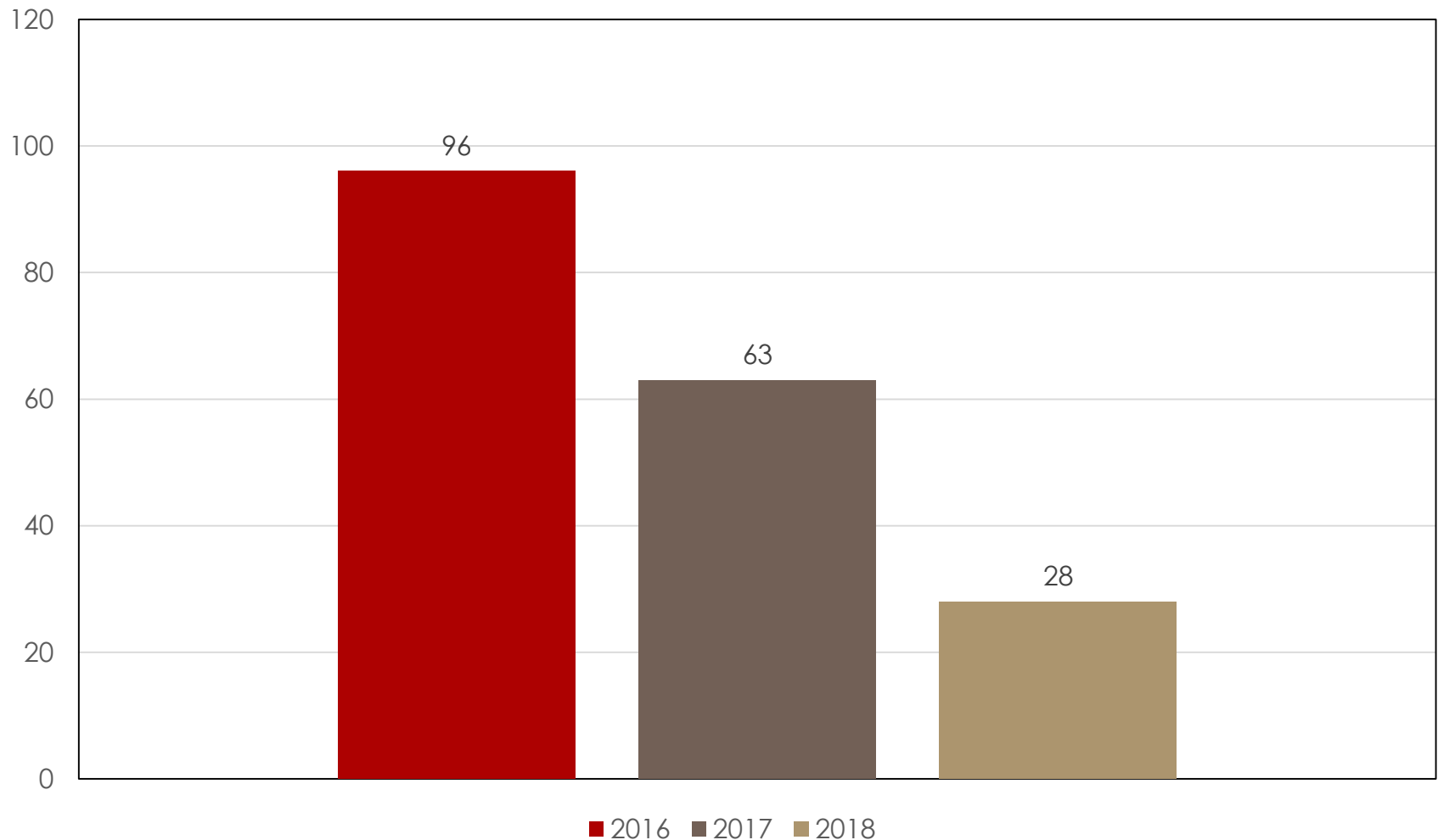
## Insight -

Provides tools and support to allow the businesses to find and share (with each other and their customers solutions) information to support better decision making.

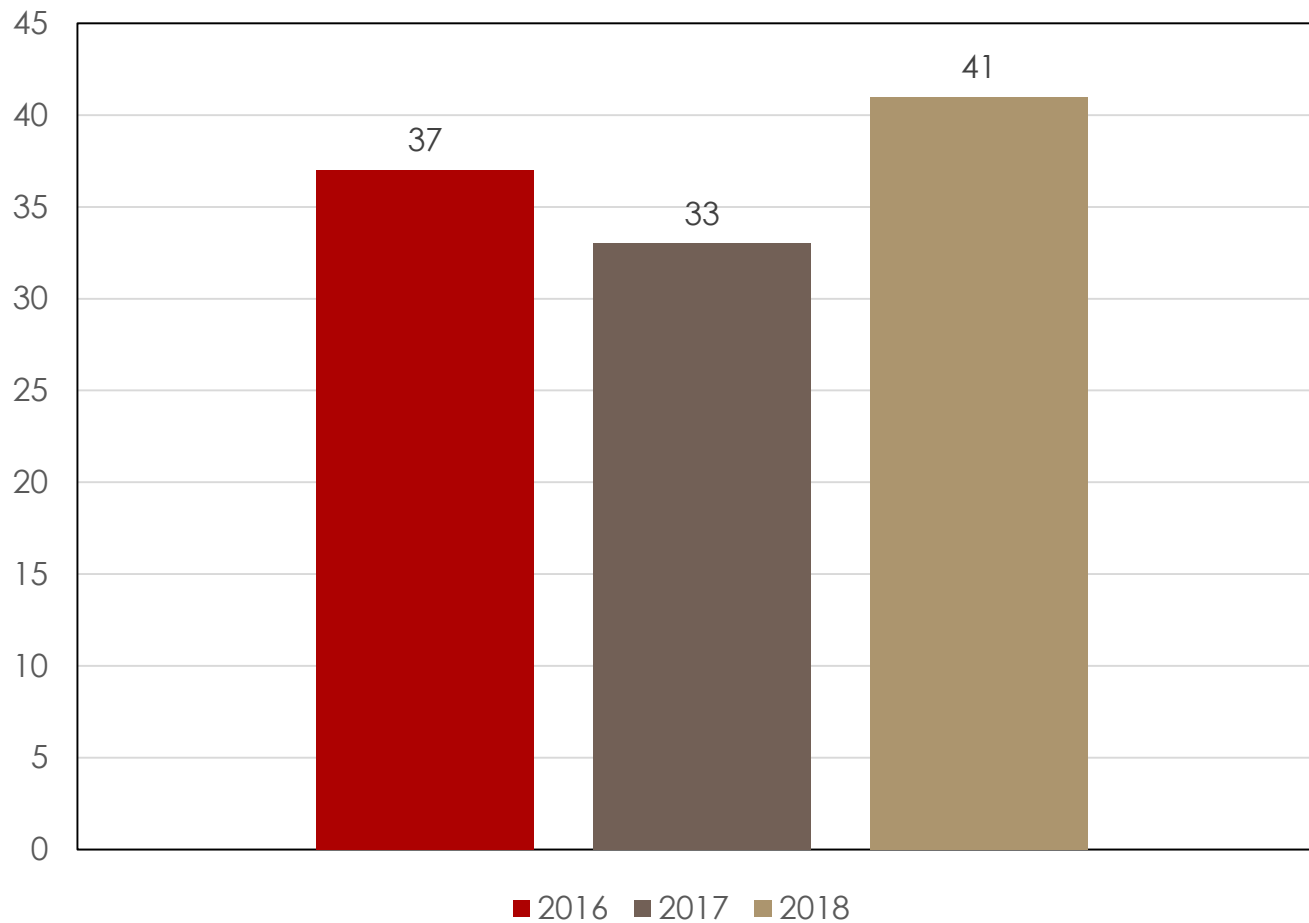
Insight vs Non-Insight Projects



# Budget Season



# Completed Projects



# IT Capital Fund Proposal

(General Fund Eligible)

- Requests for New One Time Funding to Implement IT Effort(s)
- Similar to the model followed by Facilities Capital Fund
- Add simplicity to the Budget process for TAB by categorizing priorities
- Larger projects will get more attention with time in TAB
- Smaller projects will not get eclipsed by larger projects
- Value added projects not skipped over by risk driven projects
- Left over funding is able to be shifted to other projects

# Governance Websites

## Public

### IT Governance


[Ordinance](#)

[Public Notices](#)

Salt Lake County, through the Technology Advisory Board (TAB) will leverage processes that ensure the effective and efficient use of information technology in enabling the organization to achieve its goals.

### Technology Advisory Board

The Technology Advisory Board (TAB) ensures all information technology initiatives are justified and in alignment with the goals and strategy of Salt Lake County; initiatives are forward thinking, cost effective, add value and/or benefit, will be effectively implemented and in the best interest of the public. This will be accomplished through working groups appointed by the County Chief Information Officer (CIO), making information technology recommendations to the TAB.

- [TAB By-Laws](#) 
- [TAB Glossary](#) 
- [2018 Meeting Schedule](#) 

## Internal

### IT Governance

[Ordinance](#)

[Public Notices](#)

[Agendas/Minutes](#)

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### Working Groups

- [Portfolio Working Group \(PWG\)](#)
- [Solution Working Group \(SWG\)](#)
- [Governance Working Group \(GWG\)](#)

# Next Steps

- Mature and Operationalize Portfolio Management
  - Evaluate Challenged Projects
  - Recommend Project Next Steps (Terminate, Continue Funding)
  - Promote Routine Cadence with Budget Request Submittals Throughout the Year
- Consideration for the IT Capital Fund
- Annual Council Update

**Thank  
You**