# Salt Lake County Sheriff's Office Presentation 2017 Highlights and Challenges



#### 2017 Highlights

- Corrections Bureau
  - 300 additional temporary contracted jail beds
  - Lifting of jail booking restrictions
  - Competency Restoration Program Unit
  - Additional ISP Officers Program Expansion
  - Security Electronics Upgrade
  - New Electronic Health Record System
  - Wi-Fi technology in facilities
  - Tele-medicine/tele-psychiatry
  - State ID Program
  - Transit Token Program

#### 2017 Highlights

- Protective Services Bureau
  - Addition of new partner venues to Protective Services:
    - Animal Services
    - Holladay City Justice Court
    - West Jordan DA Building
  - Training Initiatives
    - Provide Workplace Violence training to all County employees
    - Active Shooter Training for partner agencies and community groups
    - Provide Neurojacking (how your mind reacts to anger situations) Training to Citizen's Academy
  - Transition of title to Deputy Sheriffs.
    - All Sheriff's Offices in the State of Utah use the title of Deputy Sheriff for their sworn members

#### 2017 Highlights

- Salt Lake County Search & Rescue
  - Team has completed 70 rescue missions so far this year
    - Rescues involve over 7,000 volunteer hours
    - Current team consists of 27 volunteer members
    - # of rescues has doubled over the last few years
    - Need additional members Add 10 more in 2018

# Current/Future Challenge – Jail Bed Shortage & Facility Condition

- Jail Bed Shortage
  - No jail bed growth since 2000 while population, Utah crime index, yearly bookings, arrests and sentencing trends have continued to rise creating a shortage of beds.
  - Jail has been at capacity for more than a decade
  - Estimated current bed shortage is more than 500 with an estimate to increase by more than 1,000 in the next 15 years Increased levels of over crowding releases
  - Increased levels of over crowding releases
  - Releases of sentenced prisoners
- Fully open Oxbow
- Commitment to future construction is critical.
- Facility Condition
  - Maintenance, repair and modernization of aging facilities is a serious concern that
    requires significant resources. If not proactively addressed, may result in failures to
    infrastructure or systems that could reduce jail population through unit/area
    closures.

# Current/Future Challenge – Staffing

#### Sworn Staffing Challenges

- Ongoing mandatory overtime for deputies to ensure minimum staffing levels are met, resulting in burnout, turnover, and the inability to staff other critical functions like training instructors and to approve leave.
- Recruitment and retention of experienced deputies is negatively impacted by low unemployment and low wages. Compensation and compression must be addressed to be competitive with other agencies and private sector.
- Transportation pressures requirement to transport prisoners housed out of county on the jail contracting program has exceed our resources resulting in delays. 40-hours OT per day has been inadequate. New FTE's will be necessary if program continues.
- Jail lockdown and suspension of services is frequent due to low staffing levels and increased number of hospital transports and guard duty.

## Current/Future Challenge – Staffing

#### Civilian Staffing Challenges

- Inability to recruit and retain registered nurses is a result of national nursing shortage, below market wages, and compression. Without significant improvement, closure of the Acute Medical Unit and other reductions of service including jail population are likely.
- Inability to recruit and retain qualified mental health therapists has been difficult due to low compensation. Salary increases are necessary to ensure appropriate levels of care are maintained.
- Recruitment of a licensed psychiatrist has been complicated by a national shortage of professionals and non-competitive compensation. There has been one applicant in the 9 months the position has been posted. This position is critical to ensure appropriate level of care is provided.

# Current/Future Challenge – Prisoner Demographic/Related Impact

- Prisoner Demographic & Related Impacts
  - Reduced number of prisoners who are eligible for the electronic monitoring program to free up critical bed space and to perform essential grounds maintenance for the Sheriff's Office, Salt Lake County, and other municipalities that could have broad fiscal impacts.
  - Shortage of qualified prisoners to work in the jail kitchen and laundry could result in need to pay full costing for these services through the hiring of additional FTE's or contracted services.

### Current/Future Challenge – Provide Svcs to Additional Site Locations

- Request for Security Services beyond current staffing levels
  - Youth Services need 24/7 coverage (increase in service)
    - Effects of HB239 caused demographic change
    - Case load has doubled from last year,
    - Safety of staff, youth, and Deputy assigned
  - Eccles Theatre (increase in service)
    - Began services with no new staffing/share with other venues
    - Increase in transient activity, criminal activity in the area
    - Ensure a Deputy is present at each facility during public events
  - DA Building Downtown 24/7 coverage (new service)
    - 24/7 coverage with 2 Deputies during normal business hours
    - Protection of staff, public, and building

### Current/Future Challenge – Protective Svcs Supervision Ratios

- Current staffing 8 Sergeants to 123 officers = 15.38 avg.
  - Need 2 sergeants for 24/7 facilities coverage (priority)
  - With new sergeant allocations (2) the span of control will be reduce to an average of 12.3

#### •QUESTIONS?