Dept.	Administrative Services
Division	605000000-Information Services
Title	Business Technology Partner
Grade(s)	21
Type	Full-Time
Position #	#00003494
Vacancy	6/11/2015

## **JOB SUMMARY**

Acts as liaison between the Information Technology (IT) division and other to ensure the County is receiving the best technology and support solutions to manage the operational aspects of the business and align with the County's visions and goals.

Improves existing systems and business processes; provides new and innovative technology solutions; supports a progressive, effective, and efficient government; envisions and prepares the County for the future.

Leads peers, business analysts and customers to improve communication and improve processes in agencies and departments, acting as a key business sponsor and representative to the IT organization.

## MINIMUM OUALIFICATIONS

Twelve (12) years of directly related business analyst experience in a similar environment, size and scope, or a Bachelor's degree in an Information Technology field or business, plus eight (8) years of equivalent business analyst experience in a similar environment, size and scope.

A minimum of two (2) years of experience managing staff including hiring, firing, mentoring and training.

Professional certification in technology and/or project management preferred.

## **ESSENTIAL FUNCTIONS**.

Stays current with technical knowledge in information systems, detailed knowledge of business processes and best practices.

Delivers the strategic vision for technology and process improvement supporting County agencies and departments, working within the technology architecture and roadmap.

Communicates roadmap for applications and infrastructure for roadmaps that support various agencies and departments, including maintenance, projects, enhancements, upgrade path, etc.

Supervises staff, which includes hiring, orienting, training, assigning and reviewing work performance, annual work performance appraisals, and discipline.

Understands and documents current business process flows, including "pain points". Designs and successfully implements future state business process improvements.

Aligns system investments and process improvements with current and future strategies, emerging business models and functional requirements.

Partners with agencies and departments to identify and assess changes in business processes and technology needs.

Determines and communicates associated training needs for business process and technology.

Participates in change management tasks and risk impact evaluation.

Coordinates with a team of indirect reports, users, and consultants that span technical and functional areas.

Serves as the escalation point for Information Technology on agency and department issues.

Manages the RFP process, including documentation for RFPs, business requirements, and technical analysis.

Works with budget committee to identify annual operational and capital budgets for the assigned group and the IT organization as a whole. Matches appropriations for specific programs with appropriations for broader programs, including items for emergency funds.

Develops IT cost metrics for budgeting and employee headcount analysis, current and projected.

Prepares projections on IT capital budget and monitor expenditure levels.

Evaluates IT key performance indicators. Analyzes monthly department budgeting and accounting reports to maintain expenditure.

Start	4/4/2017
End	4/4/2017
Manager	Brown, Melissa

Dept.	Administrative Services
Division	615000000-Human Resources
Title	Employee Benefits Specialist
Grade(s)	13
Туре	Full-Time
Position #	#00007818
Vacancy	2/10/2017
	JOB SUMMARY Assists with the administration of the Salt Lake County Benefits Program which includes medical, dental, retirement, long

## MINIMUM QUALIFICATIONS

Associate's degree from an accredited college or university in Business, Human Resources, or other closely related field and one (1) year of health benefits experience; OR an equivalent combination of related education and experience.

Coordinates, reviews, and processes all employee and retiree enrollments and other required documents; determines eligibility for health, dental, and/or life insurance; reviews complex and technical aspects of enrollments and follows-up with carriers and applicants for needed information to complete enrollment and/or change process; bills retirees monthly

Examines insurance programs to assure proper status of insured dependents; deletes from coverage those dependents reaching termination age; reviews and processes all change applications and other required documents; prepares insurance carriers' reports.

Coordinates with insurance carriers to resolve administrative errors, intervenes in claim disputes between employees, and carriers and attempts to reconcile problems

Assists in the development and implementation of applicable benefits policy; interprets existing policy for employees and retirees

Completes processes for payments to vendors including auditing and providing eligibility and enrollment files to vendors.

Manages billing process for employees, retirees, LTD by correct under-and over-benefit payments, assures proper calculation of premiums, and monitors accounts to assure proper collection and payment of premiums.

Coordinates enrollment for group term life and accidental death and dismemberment insurance programs.

Participates in open enrollment activities and benefits fairs; conducts in-person New Hire Benefits Orientations.

Receives and responds to written, phone, and in-person inquiries regarding County benefits.

Conducts retiree exit interviews for County employees leaving active employment; describes eligible health benefits coverage and discusses retirement plans.

Manages a component of the benefits Human Resources Information System (HRIS). Identifies HRIS issues and solutions, finds process efficiencies, and conducts testing.

Creates and maintains resource materials for employees, retirees, and LTD.

Completes professional level benefits research for status reports and data analysis, including reports and queries from HRIS.

Start	4/10/2017
End	4/24/2017
Manager	Ongkiko, Michael

Dept.	Community Services
Division	3594000000-Zoo, Arts, and Parks
Title	Program Director - Zoo, Arts and Parks (ZAP)
Grade(s)	17
Type	Full-Time
Position #	#00003880
Vacancy	4/1/2017

## JOB SUMMARY

Plans, manages, and coordinates programs and functions of Salt Lake County's Zoo, Arts and Parks Fund, including oversight of budgeting and fiscal controls, communications, and employee and volunteer supervision. May oversee and/or direct other art and cultural activities and staff on behalf of the Community Services Department.

## MINIMUM QUALIFICATIONS

Bachelor's degree from an accredited college or university in Arts Administration, Public Administration, or other closely related field, plus six (6) years of related experience, of which three (3) must have been supervisory. Education may not be substituted for the required supervisory experience.

Due to the nature of this position, the successful applicant must pass a required pre-employment background check and subsequent mandatory background checks in accordance with current County Human Resources policy requirements.

## **ESSENTIAL FUNCTIONS**

Oversees and administers Salt Lake County's Zoo, Arts and Parks Funds. Accounts for the publicly supported cultural, botanical, and zoological sales tax revenues. Maintains financial and legal compliance.

Establishes goals and priorities for ZAP.

Facilitates Tier I and Tier II Advisory Boards. Plans, develops agendas, coordinates, and attends all Advisory Board meetings. Orients Advisory Board members as to ZAP's statutory requirements, duties and responsibilities. Advises boards as appropriate.

Develops fair, equitable, and objective application process. Oversees grant making and management of funds distribution. Assists client organizations in grant application process. Provides technical assistance to non-profit cultural organizations.

Prepares and monitors the annual budget. Submits budget adjustments.

Oversees approximately \$12 million in contracts (Tier I, Tier II and Zoological) working with the District Attorney's Office, Contracts and Procurement, Auditor's Office, and County Council. Ensures the execution and management of contracts and agreements by all contracting parties.

Manages community relations, public relations, and all communications. Maintains and enhances the public image of ZAP. Oversees all communications for the division, including newsletters, web management content, social media, and public relations.

Supervises staff, which includes hiring, orienting, training, assigning and reviewing work performance, annual work performance appraisals, and discipline.

Manages outside consultant contracts that enhance the ZAP program. Serves on the selection committee, monitors contracts, fees, and scope of work.

Presents Advisory Board Recommendations to the County Council and Community Services Subcommittee.

Participates in and may direct other arts and cultural activities for the Community Services Department.

Start	4/4/2017
End	4/17/2017
Manager	Yocom, Holly

Dept.	Community Services
Division	3630000000-Parks
Title	Lead Custodial Worker
Grade(s)	9
Туре	Full-Time
	#00003954, & #00003944
Vacancy	3/16/2017
	JOB SUMMARY
	Performs custodial and repair functions. Assists with some supervisory functions.
	MINIMUM QUALIFICATIONS Six (6) months of experience related to the duties of this position. Supervisory experience preferred.
	Due to the nature of this position, the successful applicant must pass a required pre-employment background check and subsequent mandatory background checks in accordance with current County Human Resources policy requirements.
	ESSENTIAL FUNCTIONS Supervises and participates in the daily cleaning, maintenance and upkeep of assigned facility.
	Verifies all cleaning procedures and materials are appropriate and comply with Occupational Safety and Health Administration (OSHA) regulations.
	Monitors the operation of assigned facility's heating, lighting, plumbing, ventilation and air conditioning system and report irregularities to facility director or immediate supervisor.
	Performs building security tasks by locking or unlocking doors and windows, arm or disarm the facility's electronic security system according to building protocol.
	Schedules and performs regular cleaning tasks on carpet, upholstery, strip and re-waxing floors, and other non-daily tasks.
	Performs exterior building maintenance tasks such as snow removal, window washing, graffiti removal, and the clearing and cleaning of roof drains, gutters and downspouts.
	Schedules and conducts regular employee staff meetings to respond to inquiries, concerns, and to discuss projects and assignments to be scheduled.
	Prepares and posts weekly work schedules to accommodate facility activities and coordinate large cleaning and maintenance projects.
	Monitors custodial supply inventory and usage to maintain adequate stock and to help with budget monitoring.
	Employs safe work practices, following all safety measures, policies and rules for parks and recreational facilities.
	Responds to emergency situations during non-assigned work hours.
	Performs other duties as assigned.
Start	4/7/2017
End	4/17/2017
Manager	Bullock, Corey

Dept.	Elected Offices
Division	730000000-Assessor
Title	Real Property Appraisal Mgr - Internal Promotion
Grade(s)	16
Туре	Full-Time
	#0000653
	4/1/2017
Position # Vacancy	#00000653
Ctart	3/31/2017
Start	3/31/2017
End	3/31/2017
Manager	Pullan, Tamara

Dept.	Elected Offices
Division	7300000101-Assessor
Title	Chief Deputy Assessor - Appointed - Internal Promotion
Grade(s)	0
Туре	Appointed
Position #	#00000588
Vacancy	5/31/2017
Position #	#00000588
Start	3/31/2016
End	3/31/2016
Manager	Pullan, Tamara
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Dept.	Elected Offices
Division	730000201-Assessor
Title	Division Administrator - Residential - Internal Promorion
	19
Grade(s)	Full-Time
Type	
vacancy	
Position # Vacancy	### Topics of the provision of the Division of Administration and management for the assigned Division.  ### Topics Summary    Topics Summary
Start	3/31/2017
End	3/31/2017
Manager	Pullan Tamara

Dept.	Elected Offices
Division	912000000-COUNTY JAIL
Title	Corrections Specialist
Grade(s)	II .
Type	Full-Time
Vacancy	
Position #	
Start	3/31/2017
End	
	4/14/2017

Dept.	Human Services
Division	2150002022-Health Dept.
Title	Community Health Education Coordinator
Grade(s)	14
Type	Full-Time
Position #	#00001974
Vacancy	12/31/2016
	IOR SUMMARY

Coordinates countywide community health education activities for the agency. Promotes health-related community outreach, organizes and builds coalitions to address population-based public health goals.

## MINIMUM QUALIFICATIONS

Graduation from an accredited college or university with a Bachelor's Degree in Health Promotion, Health Education, Community or Public Health Education, Behavioral Science and Health with an emphasis in Health Education, plus two (2) years of related full-time experience in health promotion or health education; OR an equivalent combination of education and experience.

Certified Health Education Specialist (CHES) is preferred.

Must have a valid driver's license at the time of hire and reliable means of transportation.

It is mandatory all new hires receive the Tdap (Tetanus, Diphtheria & Pertussis) vaccine before beginning employment or provide a copy of their immunization card prior to starting. The immunization card must show the vaccine name and date received.

## **ESSENTIAL FUNCTIONS**

Coordinates activities of Health Promotion staff to meet the requirements of State and Federal grant contracts.

Assists in developing, planning and implementing county-wide health education, behavior risk reduction and outreach programs.

Assesses health education needs and priorities of various populations using appropriate assessment tools.

Monitors and evaluates program compliance and program budgets with grants and contracts expectations.

Coordinates collection of data measuring effectiveness against established program criteria, integrity and compliance.

Develops, implements, and coordinates community health programs, guiding community leaders to address population based health issues.

Provides training to program staff about needed health promotion topics.

Helps management team with organizing and sustaining community Health Coalitions.

Provides connections between Salt Lake County Health Department and community groups and coalitions.

Recruits membership to community health coalitions among Government agencies, Healthcare organizations, businesses, community, educational, special interest groups, and the general public.

Develops and prepares required reports, documents, statistical information, and presentations.

Assists in developing accurate and credible press releases, public service announcements and developing health information.

Responds as part of the Department Emergency Communications Team.

Start	4/5/2017
End	4/10/2017
Manager	Hanson, Steve

Dept.	Human Services
Division	2150003000-Health Dept.
Title	Office Supervisor
Grade(s)	21
Type	Full-Time
Position #	#00002094
Vacancy	4/5/2016
	IOB SUMMARY

Provides administrative support for administration and assigned programs. Manages office operations and supervises staff.

## MINIMUM QUALIFICATIONS

Four (4) years of closely related experience, of which six (6) months must have been in a supervisory capacity; OR an equivalent combination of related education and experience. Education may not be substituted for the required supervisory experience.

Due to the nature of this position, the successful applicant must pass a required background investigation.

## **ESSENTIAL FUNCTIONS**

Provides administrative support for Division leadership, committees, councils, and assigned groups.

Supervision of staff which includes selection, training, correcting deficiencies, and implementing discipline procedures.

Act as liaison with staff, other agencies, and other individuals, communicates information and coordinates activities of the bureau or division director,

Develops, maintains, organizes, stores, and monitors reports, correspondence, files, forms and documents.

Answers the telephone, assists customers/clients, receives and distributes mail, and takes and responds to complaints.

Manages the receipt of money, manages a petty cash fund, and may act as agent cashier, collects, audits, reconciles and deposits money, and assists in drafting and tracking budgets, and makes approved purchases.

Provides support and training to division-wide support staff on a variety of topics.

Coordinates records management for the bureau or division, processes access to records requests, and ensures compliance with GRAMA and GRAMP records requirements.

Manages timekeeping and payroll processes. Prepares mileage and other reimbursement forms.

Attends and conducts meetings with or for the division or bureau director.

Prepares agendas and materials for meetings, takes, transcribes and distributes minutes of meetings, hearings and conferences, coordinates participation of those attending meetings.

Maintains and evaluates computer systems, provides staff technical computer assistance, may act as business/liaison with outside companies.

Monitors and coordinates building and office equipment maintenance. Manages inventory of supplies and equipment. Serves as records coordinator, complying with all policies and procedures.

Start 3/28/2017 3/28/2017 End Manager Peterson, Eric

Dept.	Human Services
	230000700-Aging and Adult Services
	Center Program Coordinator
	13
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Position # # Vacancy 4  In the second	#ull-Time #do0002366  4/3/2017  IOB SUMMARY  Plans, promotes, coordinates, supervises and evaluated assigned adult recreations programs and community events.  MINIMUM QUALIFICATIONS  Backelor's degree from an accredited college or university in recreation, Gerontology or other closely related field, plus one (1) year of other closely related field; Or and equivalent combination of related education and experience.  Due to nature of position, the successful applicant must pass a required background investigation.  ESSENTIAL FUNCTIONS  Plans, promotes, and coordinates adult activities, programs and community events.  Identifies the needs and feasibility of current and future programs and events.  Hires, trains, promotes, evaluates, disciplines, and terminates temporary employees and volunteers.  Assists with preparing and administrating individual program budgets as appropriate, monitors expenditures and payroil.  Completes post-program evaluations which include patron feedback, program success and failures, event budget monitoring report, and implementation for future programs and events.  Manages multiple programs simultaneously.  Participates in job-related committees, and professional development activities.  Purchases program supplies and equipment. Maintains and controls inventory.  Provides effective customer service. Reconciles program and patron complains and responds to sensitive issues with general guidance from the supervisor.  Prepares assigned reports.
Start 4	4/3/2017
	4/3/2017 4/10/2017

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Dept.	Human Services
Division	240000000-Criminal Justice Services
Title	Case Management Supervisor - Current Criminal Justice Merit Employees Only
Grade(s)	15
Type	Full-Time
Position #	#00008076
Vacancy	4/8/2017
Position #	#00008076
Start	4/3/2017
End	4/10/2017

Andrew, Scarlett

Manager

Dept.	Human Services
Division	240000000-Criminal Justice Services
Title	Service Manager - Probation
Grade(s)	16
Type	Full-Time
Position #	#00002779
Vacancy	5/1/2017

# JOB SUMMARY

The Service manager oversees and coordinates all probation services and manages staff. The manager has primary responsibility for planning, organizing, directing, and evaluating all components of the program to ensure optimum efficiency and effectiveness. The position is responsible for evaluating and enforcing evidence-based practices, developing and monitoring program policy and procedure, and supervising continuous quality improvement of service coordination and community collaborations.

## MINIMUM QUALIFICATIONS

Bachelor's Degree from an accredited college or university in Social or Behavioral Sciences, Public Administration, or other closely related field, plus four (4) years of experience in the criminal/juvenile justice systems, of which one (1) year must have been supervisory/administrative. Education may not be substituted for the required supervisory/administrative experience.

Preference will be given for experience in the criminal justice system administering programs, budget and projects, or program development.

Due to the nature of this position, the successful applicant must pass a required background investigation.

## **ESSENTIAL FUNCTIONS**

Leads the design and implementation of programs to accomplish service's objectives and initiatives. Assures the continued analysis of mandates, goals, and objectives.

Supervises staff, which includes hiring, orienting, training, assigning and reviewing work performance, annual work performance appraisals, and discipline.

Monitors case management by reviewing program needs and statistics, caseload size, and identifying areas needing attention and correction.

Acts as an administrative liaison with referring judges to meet the unique needs of each court. Prepares presentations and acts as an informational resource for, and meets directly with, referring judges, court administrators, prosecutors, and defense attorneys

Provides periodic staff meetings and regular individual meetings in order to share information with staff, resolve problems, and provide training.

Develops program budgets by prioritizing and projecting fiscal needs. Monitors and controls expenditures by reviewing periodic budget reports, making staffing and other expense decisions.

Interacts with criminal justice agencies, treatment agencies, and other agencies providing services appropriate to clients, in order to promote the client's best interest.

Start	4/3/2017
End	4/12/2017
Manager	Andrew, Scarlett

Dept.	Human Services
Division	2500000500-Library Services
Title	Shipping/Receiving Clerk
Grade(s)	9
Type	Full-Time
Position #	
Vacancy	
Vacancy	### ### ### ### ### ### ### ### ### ##
Start	
End	4/18/2017
Manager	Broussard, Linda

Dept.	Human Services
Division	2500000716-Library Services
Title	Library Shelver
Grade(s)	7
Туре	Part-Time (with benefits)
Position #	#00003148
Vacancy	4/17/2017
Type Position #	#00003148
Start	4/11/2017
Start	
End	4/11/2017
Manager	Broussard, Linda