

# Retiree Medical Review



Human Resources

## Issue

- Retiree Medical policy administered incorrectly, affecting Medicare Supplement subsidy
- Impact to 75 retirees currently enrolled in dental-only

## Recommendation

- HR contacts all 75 retirees individually
- Provide explanation
- Allow one-time opportunity to add Medical, creating subsidy eligibility at age 65

## Ongoing Compliance

- From August 1, 2022, policy is administered accurately
- HR practices & staff training is updated
- Full audit completed in October; will repeat in December
- Audit practices added to Open Enrollment process