

Application Form

Profile

Kim
First Name

Chandler
Last Name

Email Address

Granite School District
Employer

Board Member
Job Title

Home Address

Suite or Apt

City

State

Postal Code

Primary Phone

Which Boards would you like to apply for?

Parks & Recreation Advisory Board: Submitted

Referred by:

Qualifications

Please tell us about yourself.

I am currently serving as a Board Member for the Granite School District, and am excited to join the Parks and Rec Board representing the district. I love the outdoors and sports, and have three children who love it too, so look forward to participating on this board.

Why are you interested in serving on a board or commission?

I am currently serving as a Board Member for the Granite School District, and am excited to join the Parks and Rec Board representing the district.

What education, work experience, or volunteer experience do you have that applies to the board you are applying for?

Granite School District Board of Education, as well as experience working on youth sports for my local rec center.

What unique perspectives could you bring to the board?

I will bring an education and immigrant perspective, being a naturalized citizen myself.

[redacted]

Upload a Resume

Demographics

Some boards and commissions require membership to be racially, politically or geographically proportionate to the general public. The following information helps track our recruitment and diversity efforts.

Are you a Salt Lake County employee?

○ Yes ◉ No

Are you a current member of another Salt Lake County board or commission?

○ Yes ◉ No

Race/Ethnicity *

District *

☑ [redacted]

Gender Pronouns *

Age Range *

Languages *

☑ [redacted]

Political Affiliation

[redacted]

KIM CHANDLER

[redacted] [redacted]

PROFESSIONAL SUMMARY

- Dynamic, self-motivated, well-organized individual with 18 years of experience in the financial services industry, including direct experience in risk management, relationship and account management, and project management.
- Resilient leader with over 15 years of experience in leadership and management roles.
- Strong internal and external customer relationship skills coupled with the ability to deal with technical products in a complex business environment.
- Excellent verbal and written communication skills with all client and management levels.
- Adept self-starter with the ability to work independently.
- Demonstrated strengths in discipline, efficiency, problem resolution, effective team coaching, risk management, and relationship management.

EDUCATION AND OTHER SKILLS

- Bachelor of Science in Nutrition and Food Science; Chemistry minor.
- Graduated suma cum laude and as 2005/6 Southern Utah University Valedictorian
- Skilled on Microsoft office systems, including Word, Excel, SharePoint, Outlook and PowerPoint.

PROFESSIONAL EXPERIENCE

UMB Bank, N.A. **Nov 2021 – Present**
Specialty Corporate Trust Team Manager

- Manage a team of 16 Associate Relationship Managers who are responsible for data integrity, physical security document storage and processing, and tickler management.
- Responsible for guideline and procedure writing, editing, and committee review.
- Built and managed a new fee team, creating subject matter experts responsible for fee setup, billing, collection, third-party expense payment, and account reconciliation for an entire corporate trust group.
- Function as Project Manager for multiple competing projects and priorities, including development of new Workflow tracking tools, creating and documenting processes and procedures, and collecting and analysing data

Wells Fargo Trust Company, N.A. **April 2018 – Nov 2021**
Corporate Trust Services Account Management Manager

- Managed a team of 11 Corporate Trust Services (CTS) Account Managers who are responsible for administering a large portfolio of corporate trust transactions through entire life cycles.
- Led the team through a difficult and high-pressure exit of 80% of our product base (due to changes in risk appetite of high-level leadership in the company), while still supporting ongoing projects and priorities for the group.
- Large risk management focus including writing, reviewing, and approving Relationship Memos and High Risk Attribute memos, and other risk management accountability.
- Aided in development of processes and procedures to accomplish tasks and goals given to the team, and support the team through near-constant environment of change.
- Reviewed and d escalated large dollar and exception transactions within strict risk and compliance standards, preventing overdrafts and ensuring proper authorization of money movement.
- Coordinated with business partners and senior leadership to facilitate ongoing projects and, advance strategic priorities of the group.

- Developed team members through ongoing feedback, coaching, and encouragement, as well as guiding toward necessary development opportunities.

Aug 2013 – April 2018

Corporate Trust Services Account and Relationship Manager

- Built and managed client relationships for a large portfolio of corporate trust client accounts, administering transactions through entire life cycles, and becoming a key contributor to ongoing new business pipeline through superior relationship building and customer service.
- Entrusted with the most complex, sensitive client relationships, as well as the single largest revenue producing client relationship within CTS Lease.
- Selected to participate in the Passport to CTS leadership and networking program, an opportunity given to only the highest performing team members.
- Direct accountability for risk management through review and approval of funds movement requests, review and negotiation of complex legal documents, working with internal partners, clients, government agencies, and multiple law firms, to ensure transactions meet compliance and policy requirements.
- Assisted with writing relationship memos for high-risk transactions, as well as High-Risk Attribute (HRA) reviews and memos and periodic review of high-risk entities, to meet risk management requirements.
- Processed large dollar transactions within strict risk and compliance standards, preventing overdrafts and ensuring proper authorization of money movement.
- Provided superior, proactive customer service while balancing policy, risk and compliance in a stringent risk and regulatory environment.
- Coordinated with many departments and groups, and all levels of the organization to ensure client and transaction information was processed appropriately and data integrity was maintained.
- Led the administration team assigned to my account load, and act as the central point of contact and subject matter expert for all assigned relationships.

Wells Fargo Private Bank **Aug 2008 – August 2013**
Client Service Consultant

- Key contributor to multiple initiatives such as the successful merger from Wells Fargo Investments to Wells Fargo Advisors, and integration of Wachovia clients and products following the merger with Wachovia.
- Contributed heavily to projects for development and roll out of new products, processes, and services, and acted as the key subject matter expert on those products for our team.
- Three years of strategic planning experience, successfully creating and developing job requirements for a new Team Lead position. Also drove creation and implementation of a feedback submission process and tracking tool.
- Analysed large amounts of data for trends, and provided recommendations based on that data.
- Assisted high net worth clients and Wealth Management Private Bankers in a wide array of areas, including, but not limited to: deposit accounts, consumer credit, commercial credit, commercial deposit products, mortgage accounts, online banking and related services, investment accounts and trading, Elder Services, fraud prevention, and fraud claims.
- Continually adapted to fluid, increasing knowledge base and expanded responsibilities.
- Reviewed, wrote, edited, and audited policy and procedure documents on a daily basis, balancing compliance requirements with team and customer needs.
- Extensive use of spreadsheets and word-processing applications.
- Reviewed and interpreted legal documents, specifically trust documents.
- Assumed a Team Lead capacity, supporting and coaching other team members for improved performance, handling escalations, conducting training and instruction sessions, formulating and approving policies and procedures, and acting as a resource across all sites and teams.
- Coached and mentored team members in person in our Pleasant Hill, CA, Charlotte, NC, and Minneapolis, MN locations as each prepared to take on new servicing areas.