



Shelter the Homeless

Salt Lake County – Council of the Whole

November 3, 2020

Vision

Shelter the Homeless, Inc. is committed to helping those who are experiencing homelessness achieve housing stability and sustainable self-sufficiency.

Mission

Shelter the Homeless, Inc. is a 501(c)(3) nonprofit organization created to alleviate human suffering and foster economic well-being by holding land and facilities for individuals experiencing homelessness; selecting and monitoring service providers for such individuals; fostering accountability for public safety in relation to homeless services in the neighborhoods in which they exist; and convening key stakeholders **to prevent and end homelessness in Utah.**



Homeless Resource Centers One Year Anniversary

- Shelter the Homeless owns the three new Homeless Resource Centers (HRCs) in Salt Lake City, with a **700-bed** capacity, and valued at **over \$65M**, providing shelter and supportive services to approximately **5,000 people** per year.
- Thanks to the generosity of the community, construction was completed, and all the HRCs were launched as of November 2019, so we are at the **one-year anniversary** mark for this new system.
 - Geraldine E. King Resource Center (GEK) – 200 beds – opened 8/13/19
 - Gail Miller Resource Center (GMRC) – 200 beds, 160 for men and 40 for women – opened 9/13/19
 - Men’s Resource Center (MRC) – 300 beds – opened 11/18/19
- The HRCs utilize a “scattered site” model whereby several nonprofit partners coordinate efforts to provide “wrap-around” programming in smaller shelter facilities, with a goal of ensuring homelessness is **rare, brief and non-recurring**.



Homeless Resource Center Operators

- The original operators of each resource center included **Catholic Community Services** at GMRC, **Volunteer of America** at GEK, and **The Road Home** at MRC.
- Catholic Community Services stepped out of operating the GMRC in June. Shelter the Homeless operated the facility for a total of 4 months as an interim manager.
- Shelter the Homeless just announced **The Road Home as the new operator of the Gail Miller Resource Center**, who will provide oversight for all administrative services beginning November 1, 2020.
- The winter months ahead are some of the most challenging for our homeless population so finalizing this transition now ensures we have an operator in place to best meet our clients' needs.



Homeless Resource Centers Operational Milestones

Accomplishments

- Transitioning guests from Rio Grande facility to HRCs
- Developing Enhanced Services – 24/7 access to shelter, increased case management/more manageable case load, storage, laundry
- Partnership with Utah Community Action – Launching of Coordinated Entry and Diversion
- On Site Community Partners – Premier (security), 4th Street Clinic (mobile health services), Catholic Community Services (meals), Advantage Services (transportation), Department of Workforce Services (employment counseling), First Step House (recovery substance use disorders)



Homeless Resource Centers Operational Milestones

Challenges

- COVID-19 – health guidelines, testing, reduced capacity, Vulnerable Populations motel
- Transportation with scattered site model
- HRCs are secure, the overall community remains challenged by Winter overflow and Summer camping
- Housing – exits to accessible and affordable housing options



Homeless Resource Centers Financial Outlook

- The **Salt Lake Valley Coalition to End Homelessness** and the service providers collaborate to pull together a combined budget to ensure adequate resources to support the new scattered site, service centric model.
- State, City and County support is providing approximately 60% of funding for this model, and Shelter the Homeless, the operators and service providers in the centers are turning to private donors and applying for grants for the remaining 40% of operating costs.
- Shelter the Homeless provides safe, clean and secure **facilities, meals, transportation and access to medical care** for individuals experiencing homelessness in Salt Lake County so that they can begin the path to recovery, with a budget of about \$4.5M.

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HOMELESS

Celebrating First Year of Operation

Geraldine E. King Resource Center

8/13/2019

200 Women

96% Average
Capacity

Gail Miller Resource Center

9/13/2019

200 Men & Women

92% Average
Capacity

Men's Resource Center

11/18/2019

300 Men

86% Average
Capacity



10%

Diverted from
Shelter



3,549

Total Guests
Served

207,836

Sheltered
Nights



247 Moved into
Housing



14 Entered into
Treatment Programs

7% of Total Guests



Average Stay
56 Days

Meals
Served

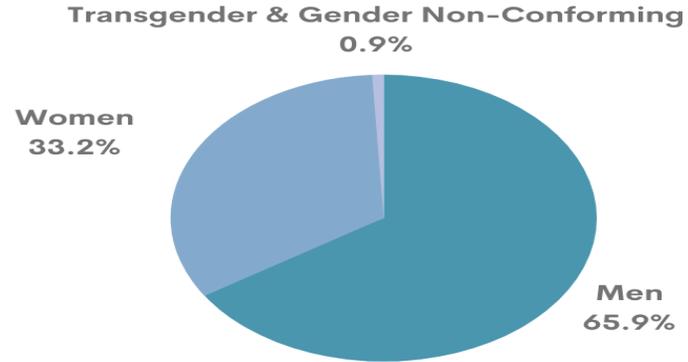


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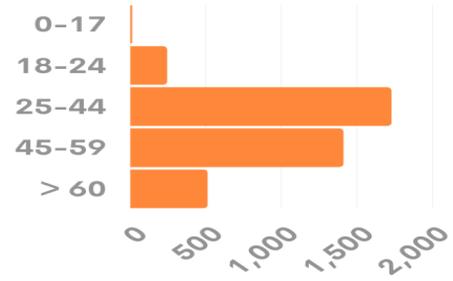
Demographics

2019-2020

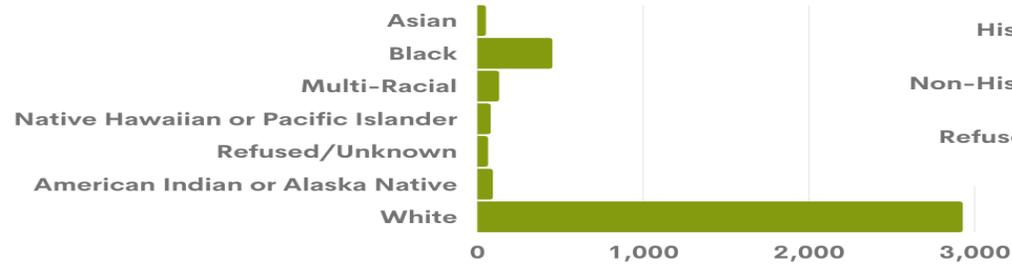
Gender



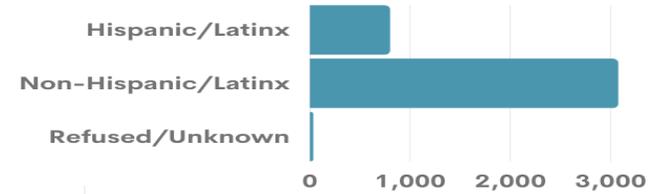
Age Groups



Race



Ethnicity





Thank you, Salt Lake County for your partnership and support.