

DANIELLE DABB

PROFILE

I am a frontEnd Team Leader with over 12 years of management experience. My management experience stems from years of providing/training excellent customer service, creative problem solving, and my compassion for others.

EXPERIENCE

Frontend Team Lead, Walmart; West Valley, Ut - 2019 - Present

Assists management with the supervision of associates in assigned area of responsibility by assigning duties to associates; communicating goals and feedback; training associates on processes and procedures; providing direction and guidance to associates on customer service approaches and techniques to ensure customer complaints and issues are resolved; participating in recruiting, hiring, scheduling, promoting, coaching, evaluating associates and Cash handling processes.

Customer Service Manager, Walmart; West Valley, Ut - 2018 - 2019

Assists the frontend manager with supervision of cashiers, customer service, money center and door host; Daily deposits, load self check outs/registers; manages freight, orders, and vendors; training associates on processes and procedures.

Department Manager, Walmart; West Valley, Ut - 2010- 2018

Maintain the department in orderly and clean manner; price changes, ensure modular integrity, shelf caps, inventory; training associates on processes and procedures; providing direction and guidance to associates; Multiple departments

Wal mart; Multiple Locations/Areas - 2007-2010

Cashiering, customer service, money services, stocking shelves, remodeling stores; electronics department, backroom, cash handling; training associates on processes and procedures; providing direction and guidance to associates

EDUCATION

SLCC, West Jordan, Ut - General Associates, 2010

SKILLS

Excellent customer service skills; Cash handling; Dependability; Decision-making; Active listening; Patience: Quick learning