

### **Outcomes & Indicators**

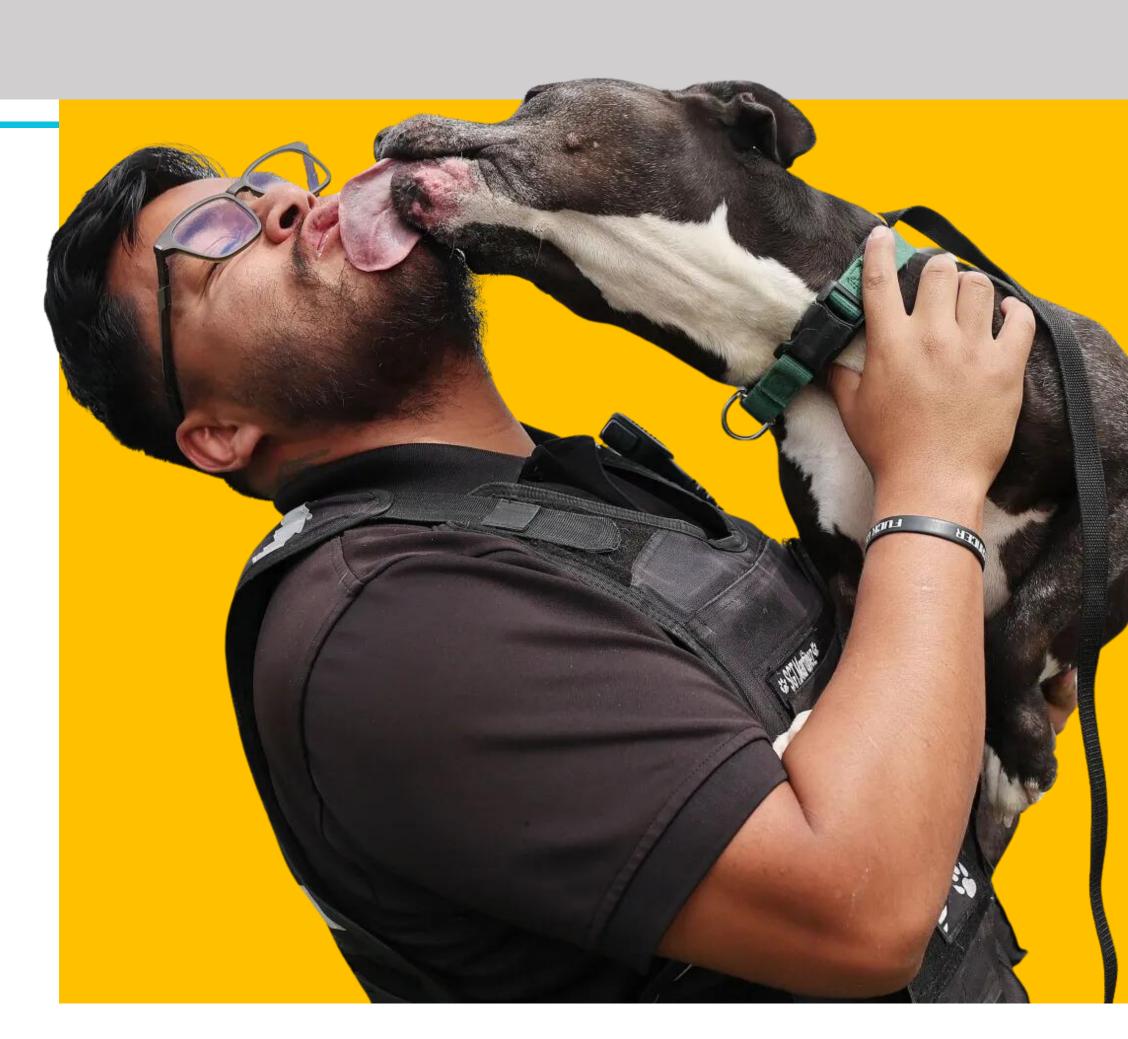
#### **Enterprise Services**

- High Quality Service and Economies of Scale.
- Safe Employees.
- Fiscal Excellence.

### **County Services**

- No-Kill Sheltering.
- Public Awareness and Visibility.
- Fiscal Excellence.







## Enterprise Services



### **Contract Service Areas**

#### **Animal Control Service Areas**

Brighton Kearns Bluffdale Magna Copperton Midvale County Islands/ Millcreek Unincorporated Murray Emigration Canyon Salt Lake City White City Holladay **Urban Wildlife Service Areas** Brighton Midvale Millcreek Bluffdale Copperton Murray County Islands/ Salt Lake City Unincorporated Taylorsville West Jordan Draper **Emigration Canyon** West Valley White City Kearns Magna

## **ANIMAL CONTROL TEAM**

- 26 expert officers.
- Field resources.
- Protect and serve.
- Trap, Neuter, Return cat trapping.
- support.

K. FOLKNA

- Rabies and vaccine clinics.
- Dispatch, radio, connected support.
- Protective custody support.
- ACO Cares Program.

24/7 response and urgent care life-saving





### Shelter Teams

#### Animal Care Team:

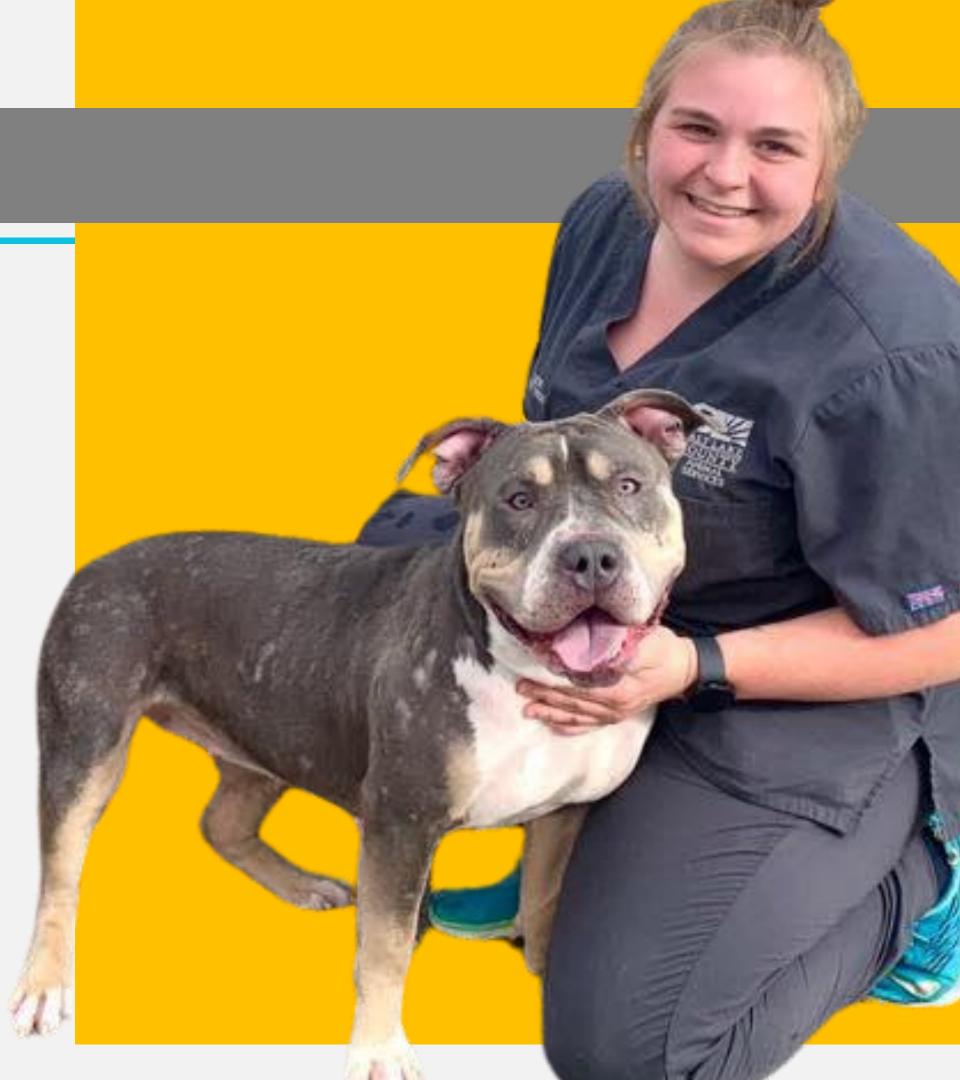
- Care of pets in both shelter locations.
- Enrichment support.
- Behavior and pathway program.

#### Veterinary Team:

- Veterinary care for shelter pets, emergency care, vaccines, and disease prevention/control.
- Administer rabies to shelter and owned-pets.
- Provide urgent care and pain treatment to pets in need.
- Vaccination of pets on intake into the shelter.
- Sterilization of all pets impounded prior to adoption.

#### Customer Care Team:

- Licenses pets, processes permits, and reunites lost pets with owners.
- Provides resources for pet owners, registers pets for trainings/surgeries/etc.



### Administration

- Employee management: hiring, training, employee relations.
- Ordinance, contract, legislative oversight. Ensure compliance with rabies compendium and state/federal regulations.
- Relationships with local, state, and national partners.
- Responsible for public/media/jurisdiction inquiries and response.
- Cyber-security, financial controls, and records management.
- Responsible for buildings, maintenance, capital projects, audits, expenditures, and program accountability.





### ACO CARES - OFFICER SNYDER & ELIZABETH









## **County Services**

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### **County Services**



**Shared Software & Database Protective Services Support** 

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#### **Community Resources**

- Sterilizations
- SLCo Furry Family Group
- Pet Food Pantry
- Senior & Veteran Programs
- Media/Communications

#### **Behavior Programs**

- Behavior Training
- Adoptions
- Animal Enrichments
- Meet Your Match
- Adoption Follow-Up

#### **Community Cat Programs**

- TNR Sterilizations
- Deterrents
- Vaccines
- Working Cat Program

#### **Free Microchips & Scanners**

#### Volunteer, Foster, & Rescue Programs

- Hounds Around Town
- Rescue Incentive Program
- Kitten Program

#### Humane Education & Youth Programs

- School Presentations
- Book Buddies
- Industry Trainings

#### **Emergency Response**

- Pet First Aid Courses
- ES-11 Emergency Response & Industry Initiatives

#### **Public Training**

- Breed & Behavior Specific Training
- Agility Training & Basic Obedience Pet Courses

#### **Community Support & Events**

- Petapalooza & Spayghetti
- Fundraising & Awareness
- Microchip & Vaccine Clinics
- Community Adoption Events



### **County Services**



### ACCOMPLISHMENTS

- Pet Food Pantry
- Best of State Winner 16th Award

Pet Assistance on Wheels

service Clinic

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- NACo Award Winner for Fiscal Excellence and Advisory Committee
- P.A.W.S. Mobile
   Service Clinic







### PETAPALOOZA

IN PARTNERSHIP WITH BEST FRIENDS ANIMAL SOCIETY ANIMAL SERVICES HOSTED OUR LARGEST ANNUAL ADOPTION EVENT.

#### At Petapalooza 2023, 173 pets from various shelters and rescues found their forever homes!





### SPAYGHETTI GALA

Through the support of our community and donors, **\$130,000** was raised to support our spay and neuter programs.



# ANIMAL SERVICES

#### Shelter Intake • Length of stay & space • Sterilizations • Behavior

### **Community Challenges**

- High-density housing (generational, multiple pets/owners)
- Lack of resources (training, socialization, medical treatment)
- Increased use of multi-use public space • Financial, housing, homelessness crisis

### Challenges

### **Contra Reduction**

#### \$51,781 personnel (Development Coordinator Position) \$13,638 operations (Spayghetti Event) Total: \$65,419





### IN 2023, ANIMAL **SERVICES CELEBRATED** A DECADE OF NO-KILL.



WE LAUNCHED OUR 'HANG TEN' SHELTER CLUB CAMPAIGN CHALLENGING MUNICIPAL SHELTERS ACROSS THE NATION TO JOIN US IN RIDING THE NO-KILL WAVE.





# Questions?

