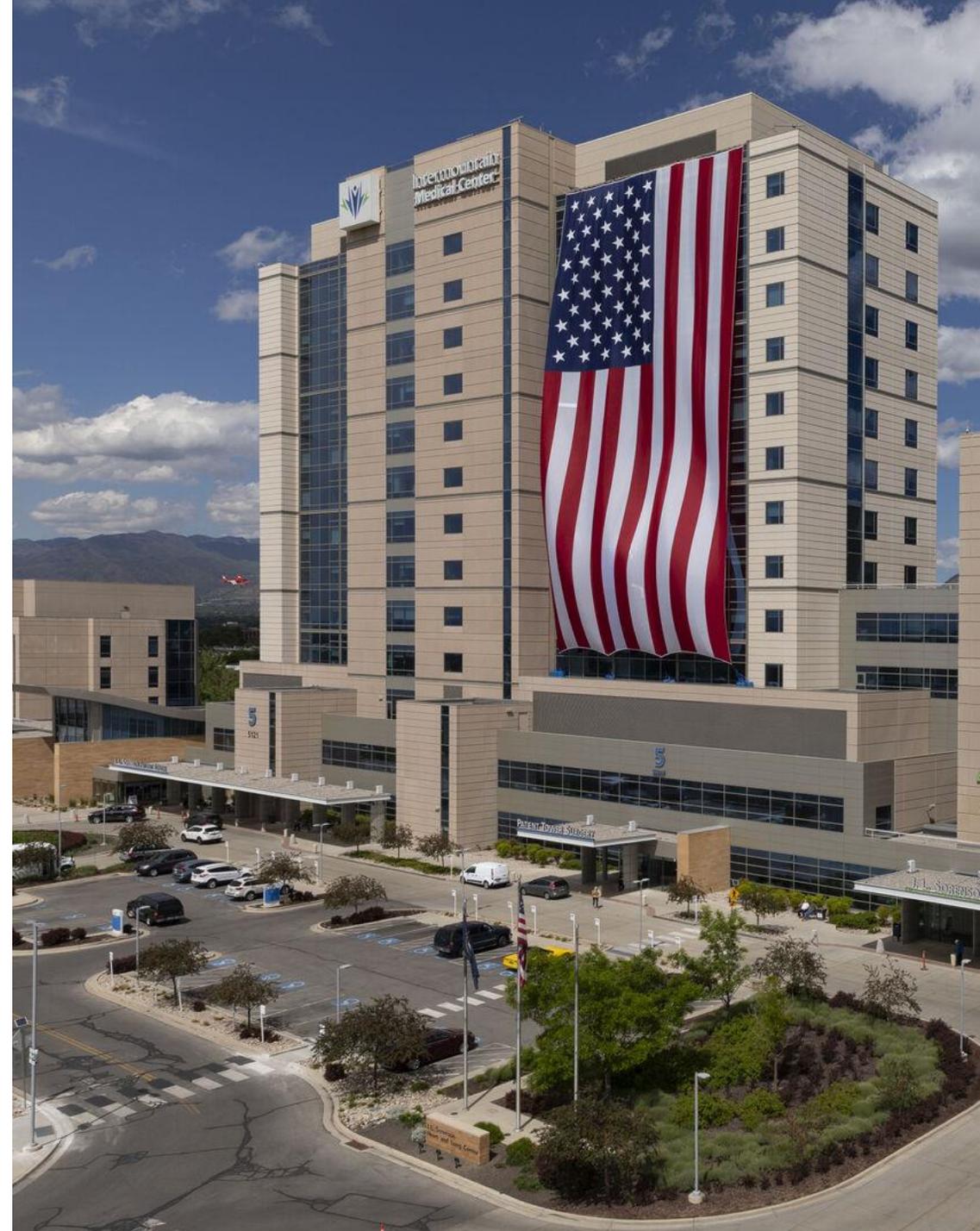


Report to the Community: 2020 Charitable Activities

Intermountain Healthcare | SL County Hospitals
October 19, 2021

Chris Dallin
*Community Relations Director,
Intermountain Healthcare*



MISSION STATEMENT

Helping people live the healthiest
lives possible.®



NOT-FOR-PROFIT

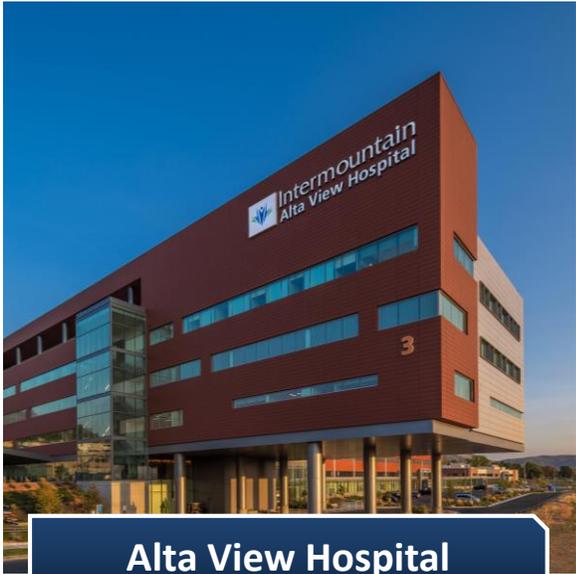
We help meet the diverse healthcare needs of our communities by providing excellent care at the lowest appropriate cost, regardless of the patient's ability to pay.

Underserved Communities During COVID-19

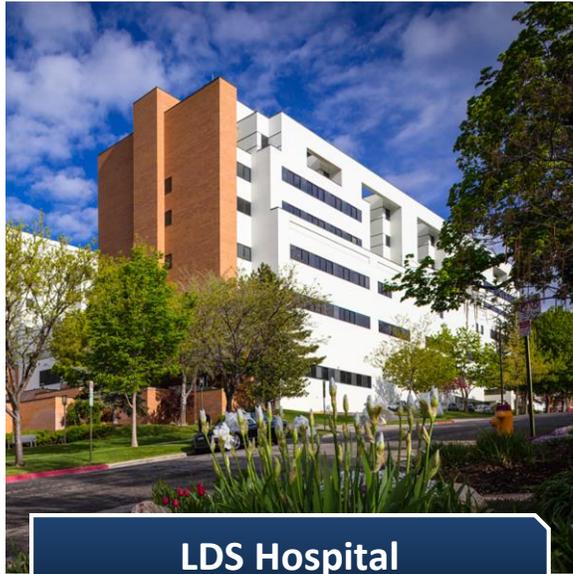


CARING FOR LOCAL COMMUNITIES & COVID SURGES

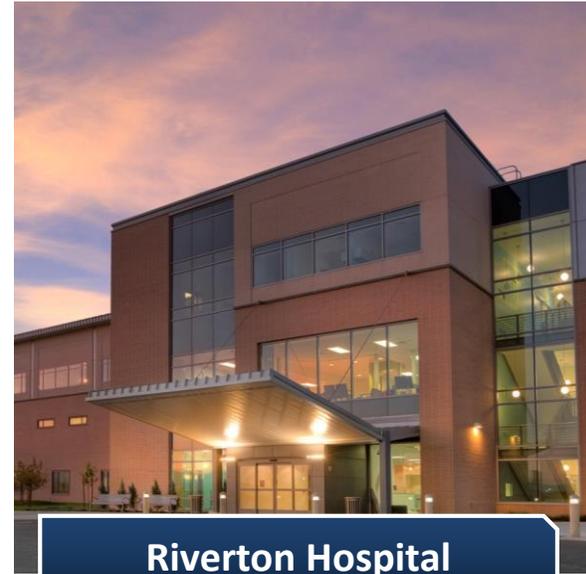




Alta View Hospital



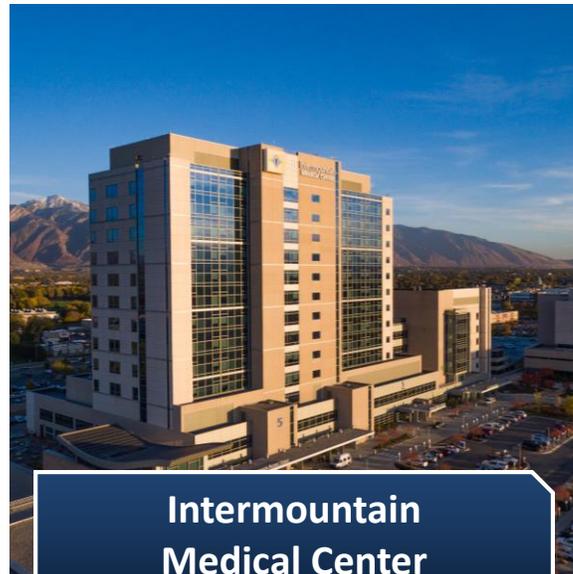
LDS Hospital



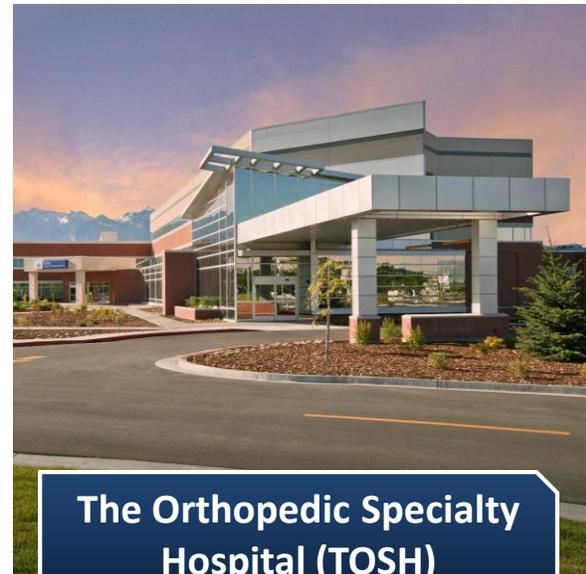
Riverton Hospital



Primary Children's Hospital



Intermountain Medical Center



The Orthopedic Specialty Hospital (TOSH)

Intermountain Hospitals by the Numbers

Serving Salt Lake County



3,900+
Physicians & APPs



12,000+
Caregivers



769,000+
Unique Patients
Cared for Annually



9,300+
Babies born in 2020



Largest hospital in Utah

Intermountain Medical Center

Only pediatric hospital in region

Primary Children's Hospital

Level 1 & Level 4 Trauma Centers

IMED, PCH, Alta View & Riverton Hospitals

Only orthopedic specialty hospital in Utah

TOSH

Premier transplant program in the State

Intermountain Medical Center

Athletic trainers cover 60% of Utah's HS student athletes

TOSH, LDS & Riverton Hospitals

COVID: The Impact in our Community

SL COUNTY INTERMOUNTAIN HOSPITALS

6,053

Successfully discharged

4.9%

Deaths

SALT LAKE COUNTY

187,520

Cases

9,614*

Hospitalizations

25%

Pediatric
Cases

*67% of patients cared for in Intermountain hospitals

COLLABORATION

Meeting regularly with City and County leaders, EMS and healthcare leaders to coordinate care across the county

PUBLIC VACCINATIONS

56,759

*Does not include thousands of caregivers

RECOGNITION

T6, a cohorted COVID unit at IMED, was recognized by the CDC for having zero COVID transmissions while caring for 2,500+ patients since last March.

ADJUSTMENTS

- Surgeries postponed
- 800+ Transfers to preserve capacity at IMED
- Primary Children's inpatient unit at Riverton converted to adult COVID unit
- Hundreds of caregivers redeployed
- Tens of thousands of COVID tests administered & processed
- Dozens of rooms & several floors converted to treat high acuity COVID patients

WHAT DOES IT MEAN TO HAVE A NOT-FOR-PROFIT COMMUNITY HOSPITAL?

Community Dividends

- We have community-based priorities
- We operate without obligations to shareholders, instead we ask: What do our communities and patients need?
- We offer more affordable care





WHAT DOES IT MEAN TO HAVE A NOT-FOR-PROFIT COMMUNITY HOSPITAL?

Community Dividends

- **We support** medical education
 - Tuition reimbursement plan
- **We improve** medical outcomes
 - 1,600 Intermountain Healthcare studies are open and actively underway

Intermountain Care Guidelines

Everyone gets the care they need

Zero Discrimination



**Admit and treat every race,
every religion, every gender,
every person, every time**

Clinical Judgment



**Treatment is always based on
a physician's clinical judgment
for care, never cost**

Intermountain Hospitals in Salt Lake County

2020 GIFT TO THE COMMUNITY

Charity Care Cases: 59,557



Value-Adjusted
Charity Care
\$76,058,726



Community
Benefit
\$585,908,971



Health Care for
SL County Jail
\$200,000



Capital
Improvements
\$105,277,922



Uncollected
Bad Debt
\$111,066,507

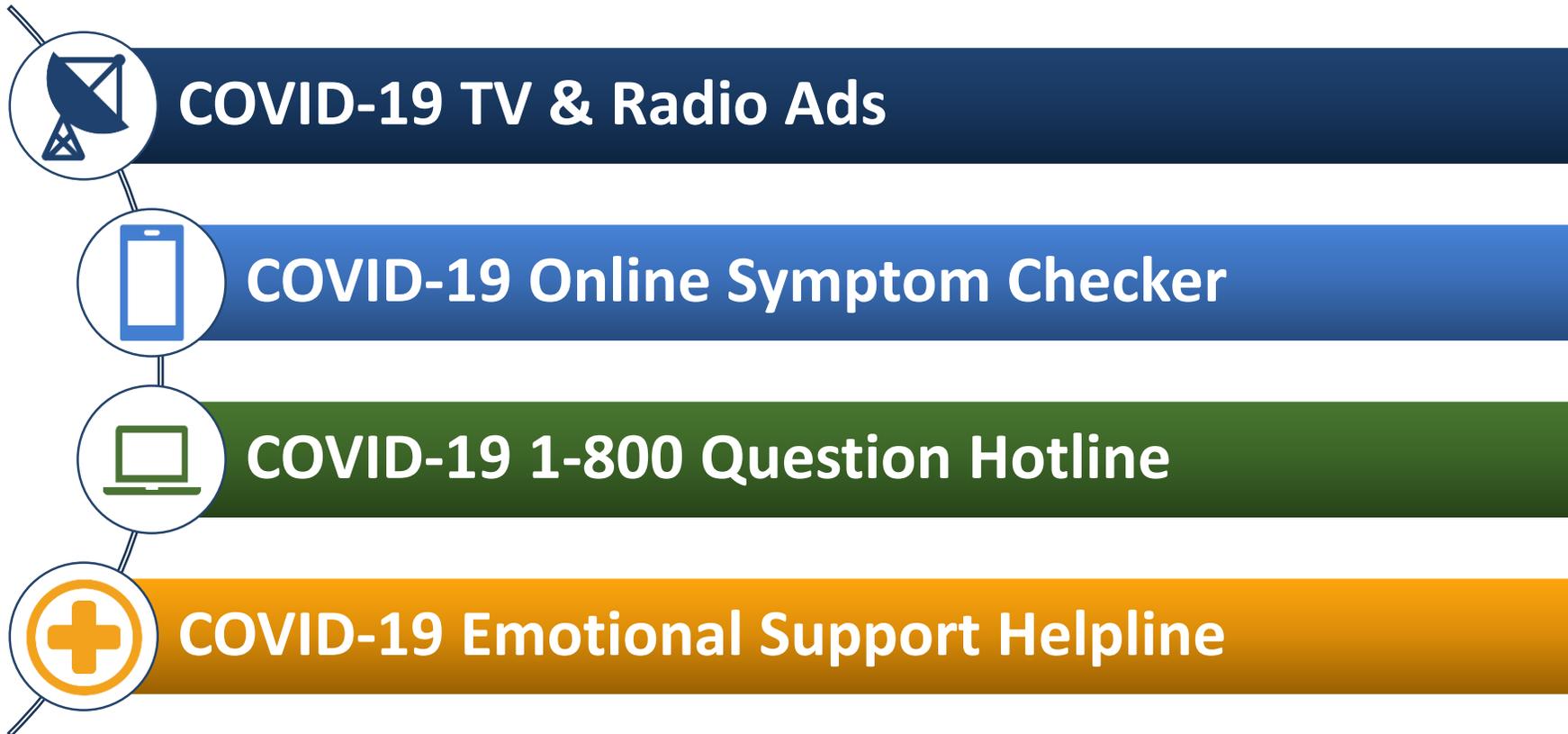
2020 TOTAL GIFT TO COMMUNITY

For Intermountain Hospitals in SL County

Value-Adjusted Charity Care	\$76,058,726
Community Benefit	\$585,908,971
<hr/>	
Total Gift to SL County	\$662,167,967

Additional Gifts to the Community

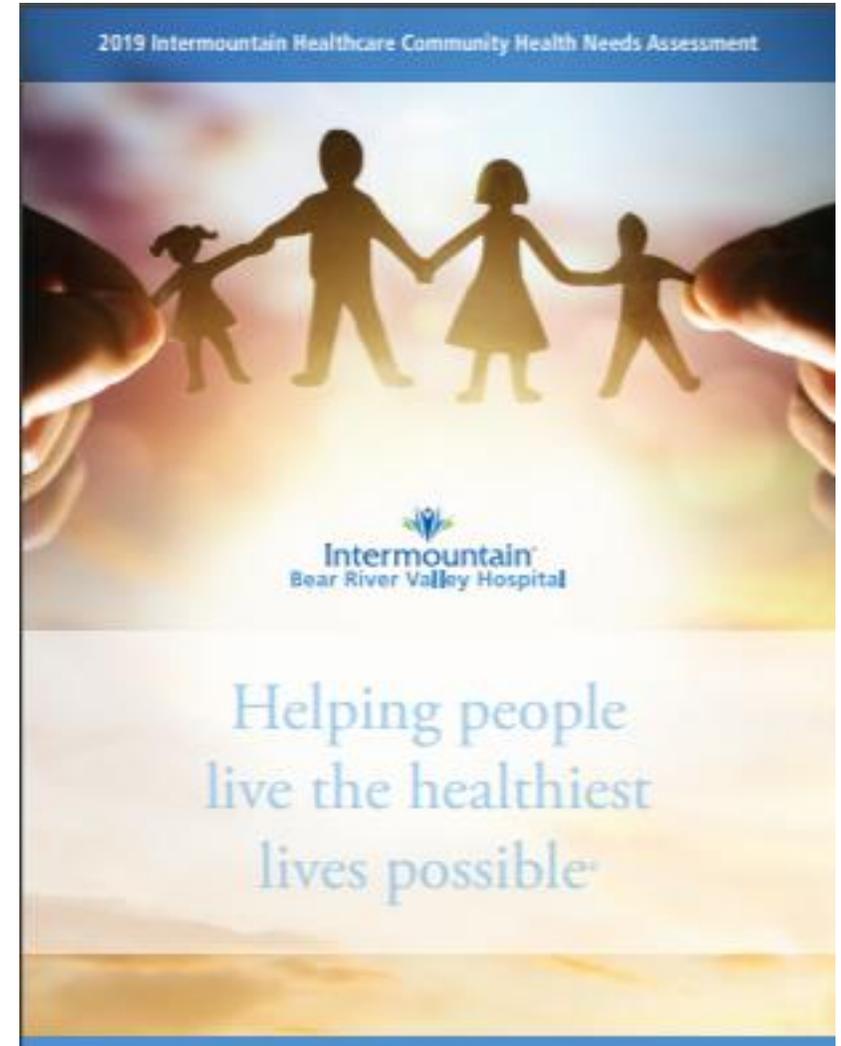
COVID-19 Response Unique From Intermountain



Salt Lake County's Community Health Needs

Health Department, local health experts, and public health data revealed three priorities:

1. Improve Mental Well-Being
2. Prevent Avoidable Disease & injury
3. Improve Air Quality



Community Health Aims for 2020-2022



1. Improve Mental Well-being

- ↓ Suicide rates
- ↓ Substance use deaths
- ↑ Mental Health America ranking



2. Prevent Avoidable Disease & Injury

- ↑ Immunization rates
- ↓ Diabetes rates
- ↓ High blood pressure rates
- ↓ Unintentional injury



3. Improve Air Quality

- ↓ Bad air days

Activities to support the Community Benefit & Charity Care plan in Salt Lake County



Screening Events
to identify diseases
early so they're
more treatable



**Behavioral Health
Network Access**
to increase access to
mental health
resources



Community Education
to empower people to
take charge of their
health

Salt Lake County Community Health Clinics

Non-Intermountain Clinic Funding in 2020: **\$1,346,045**

Total Patient Visits: **223,644**

Salt Lake
Community
Health Center (6)

Fourth Street
Homeless Clinic

Maliheh Clinic

Odyssey House
Martindale Clinic

Polizzi Clinic

Utah Partners for
Health

Midvalley Clinic

Hope Clinic



Open Table: Let's Talk

GOVERNMENT REQUIREMENTS TO MAINTAIN NOT-FOR-PROFIT STATUS / PROPERTY TAX EXEMPTION

Federal Requirements

- Community Health Needs Assessment
- Identification and management of priorities
- Hospital activities reported on Form 990, Schedule H
- \$50,000 excise tax per hospital if requirements not met

State Requirements

- Six standards
- County Board of Equalization conference
- Gift to the community
- Charity plan

NOT-FOR-PROFIT HOSPITAL REQUIREMENTS IN UTAH TO RECEIVE CHARITABLE PROPERTY TAX EXEMPTION

1. A hospital must establish that it is organized on a not-for-profit basis to:

- Promote healthcare
- Provide health-related assistance to the general public
- Dedicated its property to charitable purposes
- Provide hospital care

NOT-FOR-PROFIT HOSPITAL REQUIREMENTS IN UTAH TO RECEIVE CHARITABLE PROPERTY TAX EXEMPTION (CONT.)

1. A hospital must establish that it is organized on a not-for-profit basis to:

- Intermountain Healthcare is a 501 (c)(3) organization
- The volunteer hospital trustees operate the hospital on a not-for-profit basis to promote healthcare and devote all revenue and donations to or for hospital and healthcare purposes.

NOT-FOR-PROFIT HOSPITAL REQUIREMENTS IN UTAH TO RECEIVE CHARITABLE PROPERTY TAX EXEMPTION (CONT.)

2. None of the institution's net earnings and no donations made to it inures to the benefit of private shareholders or other individuals.

- No earnings or donations at Salt Lake County's Hospital inures to the benefit of private shareholders or other individuals.

NOT-FOR-PROFIT HOSPITAL REQUIREMENTS IN UTAH TO RECEIVE CHARITABLE PROPERTY TAX EXEMPTION (CONT.)

3. The institution must establish:

- That it admits and treats the public without regard to race, religion or gender
- That hospital service is based on clinical judgment of physician and not on a patient's ability to pay
- That indigent persons who, in the judgment of a physician, require services generally available at the hospital receive those services for no charge or reduced charge in accordance with an indigent person's ability to pay
- The institution must provide evidence of how it informs the public of its open access policy and services for the indigent

EXAMPLES OF OPEN ACCESS

The following language appears at Salt Lake County Hospital's registration desks, and each statement is sent to patients in English and Spanish:

“At Intermountain Healthcare, we believe medically necessary health care services should be accessible to residents in the communities we serve regardless of ability to pay. If you don't have insurance or if you need help in paying for care, ask to speak with one of our Eligibility Counselors about Intermountain Healthcare's Financial Assistance Program. Financial assistance is available for qualifying patients.”

Financial Assistance for Intermountain Patients

At Intermountain Healthcare, we believe medically necessary health care services should be accessible to residents in the communities we serve regardless of ability to pay. If you don't have insurance or if you need help in paying for care, ask to speak with one of our Eligibility Counselors about Intermountain Healthcare's Financial Assistance Program. Financial assistance is available for qualifying patients.

Asistencia Financiera

En Intermountain Healthcare, creemos que todos los residentes de las comunidades a las que servimos deben tener acceso a los servicios de salud necesarios, independientemente de la capacidad de pago. Si no posee un seguro o si necesita ayuda para pagar por los servicios recibidos, solicite hablar con un Consejero Financiero acerca del Programa de Asistencia Financiera que ofrece Intermountain Healthcare. La asistencia financiera se encuentra disponible para aquellos pacientes que cumplan con los requisitos.

NOT-FOR-PROFIT HOSPITAL REQUIREMENTS IN UTAH TO RECEIVE CHARITABLE PROPERTY TAX EXEMPTION (CONT.)

4. The institution must establish that policies integrate and reflect the public interest.

- Governing board has broad-based members representing the community it serves
- Confers annually with county board of equalization concerning community's clinical hospital needs that can be addressed by the hospital
- Establishes and maintains a "charity plan"

NOT-FOR-PROFIT HOSPITAL REQUIREMENTS IN UTAH TO RECEIVE CHARITABLE PROPERTY TAX EXEMPTION (CONT.)

5. The institution must establish that its total gift to the community exceeds its property tax liability for that year.

NOT-FOR-PROFIT HOSPITAL REQUIREMENTS IN UTAH TO RECEIVE CHARITABLE PROPERTY TAX EXEMPTION (CONT.)

6. Satellite healthcare facilities and centralized support facilities are entitled to tax exemption if it is shown that facilities enhance and improve the governing hospital's mission.



Open Table: Let's Talk