

Kevin Arthur

Emergency Management Philosophy

My healthcare emergency management philosophy is rooted in the circumstance that this genre of emergency management is in a paradigm separate from the profile of what is typical in a municipal-based emergency management program. In healthcare there is not an immediate backup of in-kind resources as in the case of fire departments and law enforcement agencies, although community responders can respond to assist within the scope of their training, healthcare command staff recognize that the needs of the facility can overreach what the scope of practice allows for responders.

This is the point in which the program focus begins to emerge, there are not in-kind resources to easily augment healthcare operations, and the facility must be prepared ahead of time to meet the clinical needs of the patients during disaster and emergency operations. A keystone of my philosophy in this environment is that readiness and confidence is instilled in staff so that without emergency management leadership available they are soundly able to respond. Thus, the tenet of our operation is, *So they can, when we cannot.*

I believe no one can do it alone and enabling success begins by actively involving people in the planning and critical decision-making process. By providing opportunities throughout the year that build trust among peers and across service lines, all the while increasing competence and confidence; realizing the strong team that emerges from being challenged together.

Personal Profile

I operate from a strong background in emergency management planning and response related to fire, EMS, law enforcement special operations, hospital-based advanced life support, community emergency management operations and hospital emergency management. It is from this foundation that I have developed an expertise in conceptual design, technical application, and content delivery of hospital-based disaster response programs.

Core Competencies

- Leading in crisis
- Enabling others to success
- Instruction
- Abstract thinking skills
- Critical decision-making under pressure
- Acute observation skills

Personal Attributes

- Tenacity
- Loyalty
- Love of learning and teaching
- Excellent creative ability

Many times, paradigm and culture shifts are the key to successful healthcare disaster response. In this environ I have proven leadership and collaborative skills that range from the boardroom to the decontamination room and am respected as a hard-working team member with great communication skills and proven record of project development performance.

Professional Experience in Emergency Management & Response**Intermountain Healthcare Emergency Management – Salt Lake City** 2018 - present
Emergency Management Area Manager

- Evaluate, optimize and oversee existing operations to ensure efficiency.
- Ensure compliance with Intermountain Emergency Management policies, operational guidelines, and CMS and Joint Commission laws, regulations and standards.
- Evaluate facility emergency preparedness performance using key metrics and identify issues to improve.
- Formulate successful emergency preparedness development strategies to ensure successful response.
- Set standards and objectives for preparedness efforts specific to area facilities.
- Lead facility-based teams towards effective collaboration and attainment of objectives, and goals.
- Support sound financial management of emergency management budgets to ensure facilities are properly outfitted within provided budget.
- Respond to identified problems by providing creative, reasonable, realistic and practical solutions.
- Report to senior hospital administrators, and Intermountain healthcare leadership, on program progress and areas for improvement.
- Assist facility leadership in decisions, and strategies for program expansion and development.

Primary Children’s Hospital – Salt Lake City 2010 - present
Emergency Management Program Manager

- Successfully develops and coordinates all disaster and counter-terrorism response plans, initiatives and processes for hospital, off-site business occupancies and community disaster response.
- Continued development of hospital command cadre operations, integrated into the community’s unified command system.
- Develops programs, supervises and responds to events described above to support hospital operations on campuses and in the community such as: decontamination operations, evacuation and deployable surge operations.
- Develops drills and exercises to test the hospital’s ability to respond to emergency situations as defined by local and regional hazard vulnerability analysis.
- Development and delivery of employee educational and training operations to maintain disaster-relevant competencies.
- Successfully maintains compliance and readiness as prescribed by the Joint Commission on Hospital Accreditation.

Battelle Memorial Institute – Edgewood, MD November 2004 – present
Educator and Evaluator

- Subject matter expert on healthcare emergency management and disaster response operations
- Evaluates hospital preparedness supporting all-hazards and chemical response
- Educator for First Receivers Decontamination Operations and Hospital Incident Command

York Hospital – WellSpan Health System - York PA

October 1982 - December 2009

Manager of Disaster Response/Disaster Response Coordinator

- Successfully developed and coordinated the development of all disaster and counter-terrorism response plans, initiatives and processes for hospital, health system and community disaster response.
- Lead successful development of the hospital command cadre and its integration into the community's unified command system.
- Lead responder to events described above to support hospital operations on campuses and in the community.
- Successfully developed a deployable decon team for decontamination responses in support of local hazmat teams.
- Successfully trained the decontamination team to respond to assist in incident support to include respite and rehab of community fire and law enforcement responders.
- Lead successful development of the first regional, mobile alternate care sites for off-site surge response and deployable surge operations.
- Past Vice-Chair and Advisory Board Member for the Pennsylvania South Central Task Force Hospital & Healthcare Subcommittee.

Paramedic – Supervisor/ Tactical Response Unit – Team Leader

- Supervisor duties, street response, patient care and policy development.
- Successfully developed a hospital tactical emergency medical support program to support York City Special Weapons and Tactics Team, Pennsylvania State Police Bureau of Special & Emergency Operations and federal law enforcement agencies.
- Successfully led teams of paramedics and registered nurses operating as a special operations medical providers for high-risk situations law enforcement operations.
- Continued proven ability in development of tactical team programs, team-member selection criteria, didactic and practical training programs, standard operations guideline development, and operator response to response to tactical missions.

Education**Colorado Technical University**

2023- Present

Bachelor of Science Business – Healthcare Management

Salt Lake Community College

2020

Associate of Science Business

GPA 3.47

University of Notre Dame

2017

Mendoza College of Business

Certificate – Leadership Effectiveness

Pennsylvania State University

2007

Associate in Business Arts

GPA 3.72

Pennsylvania State University

2001

Certificate – Healthcare Leadership

GPA 3.82

Harrisburg Area Community College

1987

Allied Health – Paramedic

GPA 3.88

Accounting of FEMA Emergency Management specific education is found at the end of this document in Attachment 1.

Professional Leadership Experience

- January 2010 – current, Member – Executive Committee
Intermountain Healthcare Emergency Management Program Salt Lake City, UT
- Guidance and resource for corporate emergency management programming, assessment and development.
- January 2014 – current, Member – Executive Committee
Utah Disaster Advisory Council Salt Lake City, UT
- Forecasting and planning initiatives for statewide healthcare emergency management efforts.
- January 2014 – current, Member – Executive Committee
Salt Lake, Summit and Tooele Healthcare Coalition Salt Lake City, UT
- Threat analysis and planning initiatives for regional healthcare emergency management efforts.
- January 2013 – December 2013, Chair
Utah Disaster Advisory Council Salt Lake City, UT
- Director of council activities for all 52 healthcare emergency Managers in Utah.
- January 2012 – December 2012, Vice – Chair
Utah Disaster Advisory Council Salt Lake City, UT
- Support chair in effecting planning operations.
- May 2010 – December 2011, Chair
Salt Lake, Summit and Tooele Healthcare Coalition Salt Lake City, UT
- Established and developed the three county HPP coalition that holds 80% of the states population which effectively completes local planning and response efforts.

Teaching Experience

- 2003- 2009 and 2010 to current Instructor
York Hospital – WellSpan and Primary Children’s Hospital – Intermountain Healthcare
- First Receivers Decontamination Awareness and Operations Response
The First Receivers course will teach you how to recognize hazardous materials and response to decontamination operations for terrorist incidents.
 - Hospital Incident Command Center (HICS) Operations
HICS training will teach you how to assess the incident and respond in a maner which is objective based and operational period driven.
- 1991 – 2007 Instructor
York Hospital – WellSpan
- Special Operations Emergency Medical Support
Special operations medical support training will teach you how to operate as a paramedic in an austere environment of law enforcement special operations.

1993- 2005 Adjunct

Casualty Care Research Center/Uniformed Services University of the Health Sciences/National Naval Medical Center

- Tactical Emergency Medical Support (TEMS)
TEMS training will teach you how to operate as a paramedic in an austere environment of law enforcement special operations, and terrorism response. This is inclusive of preventative care for team health.

November 2004 – current, Instructor and Evaluator

Battelle Memorial Institute – Edgewood, MD

- Evaluator for hospital preparedness supporting all-hazards and chemical response
- Educator for First Receivers Decontamination Operations

October 1982 – December 2009, Manager of Disaster Response

York Hospital WellSpan Health – York, PA

- Manage department and staff
- Manage operating, capital and grant budgets
- Manage disaster response team
- Master exercise planner
- Manage deployable decontamination and surge hospital teams
- Provide planning, training and response ability for 685 bed, Level I Trauma Center

Additional Teaching Experience

Instructor – Hospital Command Operations HICS, ICS and NIMS Programs	2008 - present
Instructor – Operations Security Federal Law Enforcement Training Center	2008 - present
Master Instructor– Hazmat for Healthcare First Receivers Decontamination Operations	2005 – present
Instructor – Terrorism Awareness Department of Homeland Security – FEMA	2004 - present
Instructor – Personal Protective Equipment – CBRN <i>Powered Air Purifying Respirators</i> <i>Air Purifying Respirators</i> <i>Self-Contained Breathing Apparatus</i>	2002 - present
Instructor - Disaster Response & Decontamination Operations <i>Community Support of Emergency Operations</i> <i>Static and Dynamic Decontamination and Surge Operations</i>	2002 - present
Instructor – Community Emergency Response Team (CERT) Pennsylvania Emergency Management Agency York County Department of Emergency Services	2002 - 2009

Associations

- Member of the International Association of Emergency Managers (IAEM)
- Member of the Association of Healthcare Emergency Preparedness Professionals (AHEPP)
- Member of the Utah Emergency Managers Association (UEMA)

Certifications

- Utah Certified Emergency Manager – UCEM
- Certified Healthcare Emergency Coordinator III
- Tactical Emergency Medical Support – Paramedic
- Emergency Medical Technician – Paramedic II (PA)
- Firefighter (UMBC)

Committee Service/Volunteer Work

Boy Scouts of America

- Order of the Arrow Associate Chapter Advisor
- Venture Crew Associate Advisor
- Training Chairman of Troop Committee
- Pack Trainer
- Wood Badge – Scoutmaster (CD)
- Wood Badge Staff
- Venture Crew Advisor
- District Commissioner
- Unit Commissioner
- Assistant Scoutmaster
- Grace Lutheran Church Elder's Board

Honors and Awards

Intermountain Healthcare

Ann Allen Emergency Management Award of Excellence

Boy Scouts of America – Order of the Arrow

Vigil Honor

Salt Lake Community College – Honor Society

Phi Theta Kappa – Alpha Chi Eta

Pennsylvania State University – Honor Society

Alpha Sigma Lambda – Eta Xi

York Hospital Department of Emergency Medicine

Award of Distinction for Distinguished Service and Exceptional Judgment in Pre-Hospital Care

Pennsylvania Emergency Health Services Federation

Paramedic of the Year

Pennsylvania Emergency Health Services Council

Award of Excellence for Work in the Field of Tactical Law Enforcement & Special Operations Medical Support

York Hospital Department of Emergency Medicine

Advanced Life Support Provider of the Year

York Hospital Department of Emergency Medicine

For Design and Implementation of Tactical Medical Operations with Local and State Law Enforcement Agencies for Emergency and Special Operations

Publications

- Anderson, T.E., Arthur, K.E., Eitel, D.R., et al (1994) Intraosseous Infusion: Success of a Standardized Regional Training Program for Prehospital Advanced Life Support Providers. *Annals of Emergency Medicine*, 23(1), 52-55. doi: 10.1016/s0196-0644(94)70008-7
- Arthur, K.E. (1995, June). Bag-Valve Alternative. *Tactical Edge*, 19-20

References

References offered upon request

ATTACHMENT 1 – Educational Certificates Summary (portfolio available on request)

Certified Healthcare Emergency Coordinator III
 Basic and Advanced Disaster Life Support
 Emergency Management & Incident Command Theory
 Pandemic: Planning for Response & Recovery
 Hazardous Materials Master Instructor – HMFHC
 Hospital Emergency Management: Concepts & Implications of WMD Terrorist Incidents – DOJ-ODP
 Medical Services Hospital Personnel Radiation Training (MS1) – PEMA
 Healthcare Facilities Response to WMD – USUHS/DOD/CCRC/NNMC
 Emergency Medical Services Concepts for WMD Incidents – Texas A&M
 Terrorism Awareness for the Emergency First Responder – Texas A&M
 FEMA Instructor Training Course
 Toxic Chemical Training Course – Chemical Stockpile Emergency Preparedness Program
 IEMS – Integrated Emergency Management Systems
 MGT-323 Instructor Development(Management & Planning Level) - National Center for Biomedical
 Research and Training/Academy of Counter-Terrorist Education
 MGT-348 · PER-233 Medical Preparedness and Response to Bombing Incidents
 MGT-439 Pediatric Disaster Response and Emergency Preparedness
 CDC Emergency Use Authorization Course

Emergency Management Institute

IS-001 Emergency Program Manager
 IS-003 Radiological Emergency Management
 IS-026 Guide to Points of Distribution
 IS-029 Public Information Officer - Awareness
 IS-075 Military Resources in Emergency Management
 IS-100 Intro. To the Incident Command System
 IS-120 An Intro. To Community Disaster Exercises
 IS-195 Basic Incident Command System
 IS-197 Special Needs Planning Considerations for Service and Support Providers
 IS-200 ICS for Single Resources and Initial Action Incidents
 IS-200 (a) ICS for Single Resources and Initial Action Incidents
 IS-200 (HC) Applying Incident Command to Healthcare Organizations
 IS-230 Fundamentals of Emergency Management
 IS-235 Emergency Planning
 IS-240 Leadership & Influence
 IS-241 Decision Making and Problem Solving
 IS-242 Effective Communications
 IS-244 Developing and Managing Volunteers
 IS-300 Intermediate Incident Command Systems
 IS-301 Radiological Emergency Response
 IS-346 Hazardous Materials for Healthcare Personnel
 IS-366 Planning for the Needs of Children in Disaster
 IS-400 Advanced ICS for Command & General Staff
 Complex Incidents and MACS for Operational First Responders
 IS-520 Introduction Continuity of Operations – Pandemic Influenza

IS-546 Continuity of Operations
IS-700 National Incident Management System
IS-701 NIMS Multi-Agency Coordinating System
IS-702 NIMS Public Information System
IS-703 NIMS Resource Management
IS-706 NIMS Intrastate Mutual Aid
IS-800 National Response Plan (800.a)
IS-800 National Response Framework (800.b)
IS-808 Emergency Support Function (ESF) #8 – Public Health and Medical Services
IS-836 Nuclear/Radiological Incident Annex
IS-910 (a) Emergency Management Preparedness Fundamentals
IS-1900 National Disaster Medical System Federal Coordinating Operations
G-402 ICS Overview for Executives & Senior Officials