08.27.24

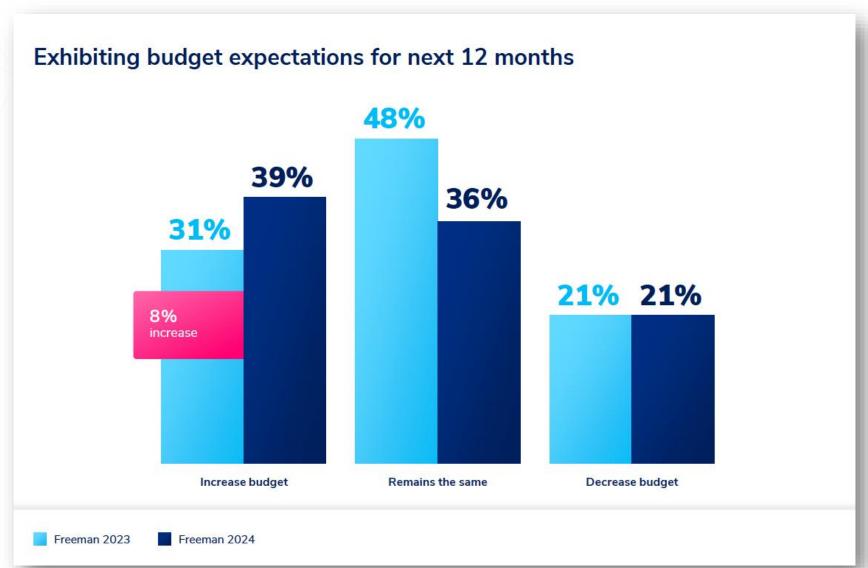
Visit Salt Lake | ASM Global



State of the Industry



Most
Exhibitor
Budgets Will
Increase or
Stay the
Same Over
the Next Year

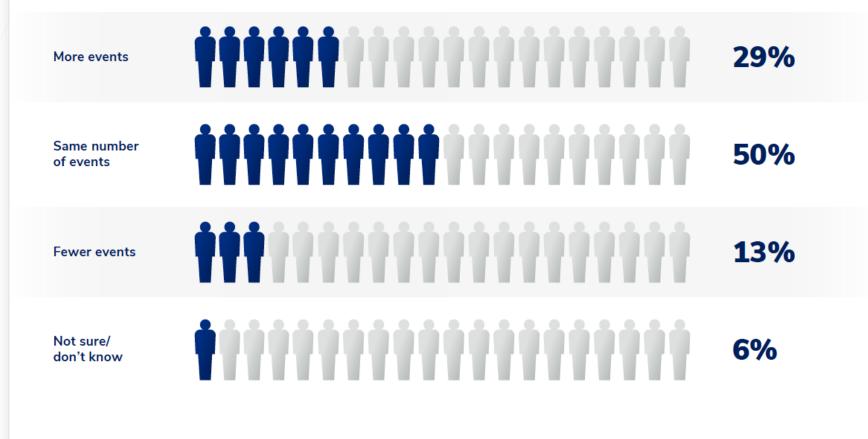


Spring 2024 Freeman Syndicated Survey of Event Exhibitors/Sponsors. Copyright Freeman 2024



79% of Exhibitors Plan to Attend the Same Number of Events or More in the Next Year

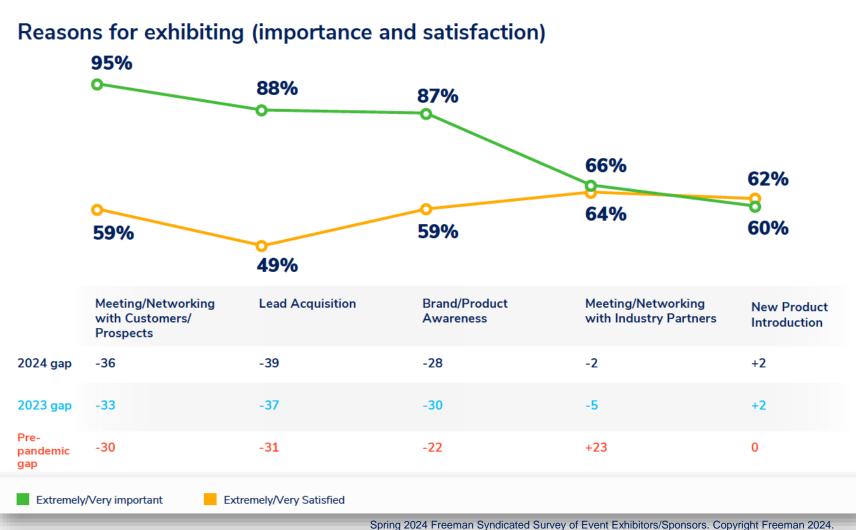
Changes to in-person exhibit plans



Spring 2024 Freeman Syndicated Survey of Event Exhibitors/Sponsors. Copyright Freeman 2024.



These Gaps Remain Larger Than During Pre-Pandemic Times







Food Industry's 60th IDDBA Show Breaks Attendance Records

June 26, 2024

HOUSTON — The International Dairy Deli Bakery Association (IDDBA), the largest industry-only show for the dairy, deli, bakery and foodservice sectors, tallied record-breaking numbers for its 60th anniversary. The show, which was held from June 9 – 11 at Houston's...

READ MORE »

UFI Releases 33rd Global Exhibition Barometer Report; Global Industry on Track for Record Year in 2024

MADDY RYLEY, MANAGING EDITOR

August 8, 2024

Questex Expects More Than 13% Year-Over-Year Growth and Enhances Portfolio in 2024

August 1, 2024

WASHINGTON, D.C. — Questex projects a year-over-year growth of more than 13% in 2024. The company attributes this in part to Q Activate, their proprietary, first-party data platform, which was launched in 2022. It combines event and content intelligence into...

AXPONA 2024 Breaks Records

July 9, 2024

SCHAUMBURG, IL – AXPONA (Audio Expo North America) reported its biggest show to date in 2024. More than 10,300 attendees — a 14% increase from 2023 — visited the Renaissance Schaumburg Hotel & Convention Center April 12-14 for new product...

READ MORE »

Nearly One-Third of Attendees at the Summer 2024 Las Vegas Market Were First-Timers

August 9, 2024

LAS VEGAS — The Summer 2024 edition of Las Vegas Market drew retailers and designers from nearly all 50 states and overseas, with some 30% of total attendees being first-time visitors. Las Vegas Market, which ran July 28-Aug. 1, at World...





State of the Industry Hotel Performance vs. Competitive Set



Visitor Economy: Industry

Salt Lake County Hotel Occupancy:

- **> 2020 46%**
- **> 2021 − 63%**
- **> 2022 68%**
- **> 2023 − 69%**

Salt Lake County Hotel Properties:

- > 2020 − 187
- **2021 197**
- **>** 2022 201
- **>** 2023 − 208

Salt Lake County Hotel Average Rate:

- **> 2020 \$88.83**
- **>** 2021 \$102.92
- **> 2022 \$133.46**
- **>** 2023 \$141.76

Salt Lake County Hotel Rooms:

- **> 2020 − 20,143**
- **> 2021 − 21,620**
- **>** 2022 − 21,727
- **>** 2023 − 22,031

SALT LAKE

Visitor Economy: Industry (Competitive Set)

Hotel Occupancy (2023):

- ➤ Denver 69%
- **>** Seattle − 67%
- ➤ Portland 61%
- ➤ Phoenix 68%
- ➢ Reno 61%
- Salt Lake County 69%

Average Rate (2023):

- ➤ Denver \$149.35
- **>** Seattle − \$177.28
- > Portland \$139.65
- ➤ Phoenix \$173.80
- > Reno \$145.56
- ➤ Salt Lake County \$141.76



```
Visitor Economy: Industry (Competitive Set)
```

Hotel Revenue Growth since Pandemic (2021-2023):

- **>** Denver − 56%
- **>** Seattle − 89%
- ➤ Portland 44%
- **>** Phoenix − 50%
- ➢ Reno − 13%
- Salt Lake County 60%

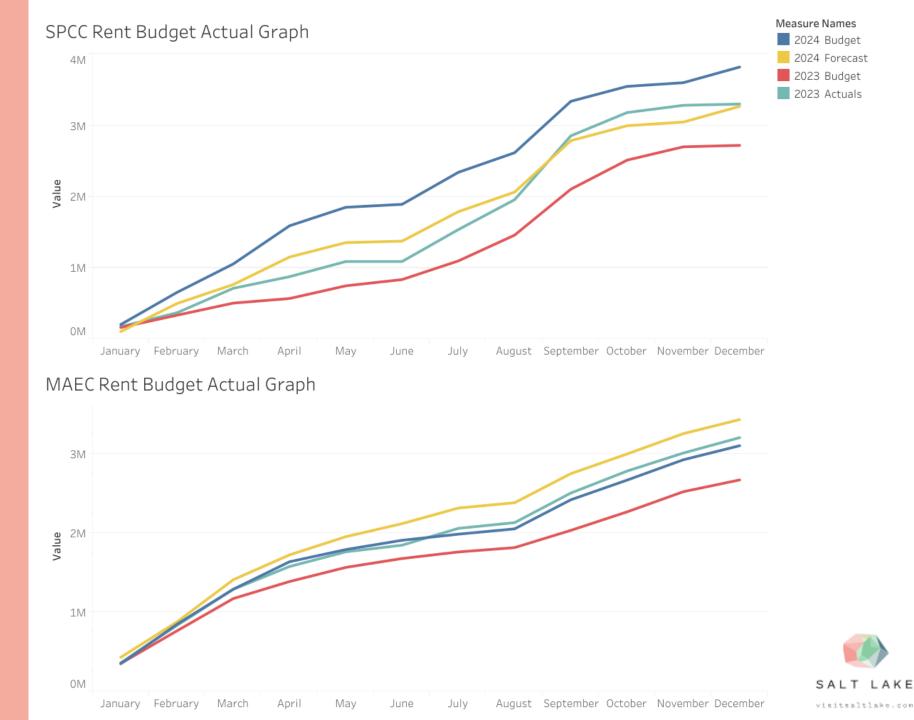


ASM Global - YTD Reporting on Strategic Goals



Rent PACE Report

Salt Palace
Convention
Center
&
Mountain
America
Expo Center



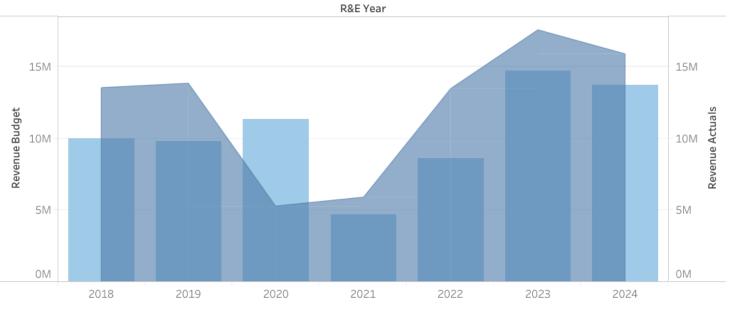
Budget vs Actuals

Salt Palace Convention Center (SPCC)

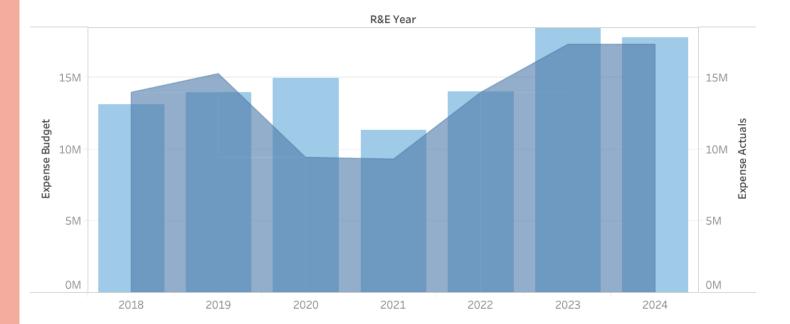
SPCC Revenue Graph



Measure Names



SPCC Expense Graph

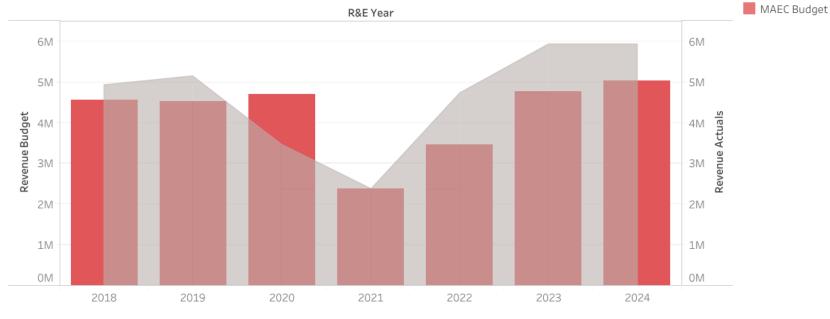




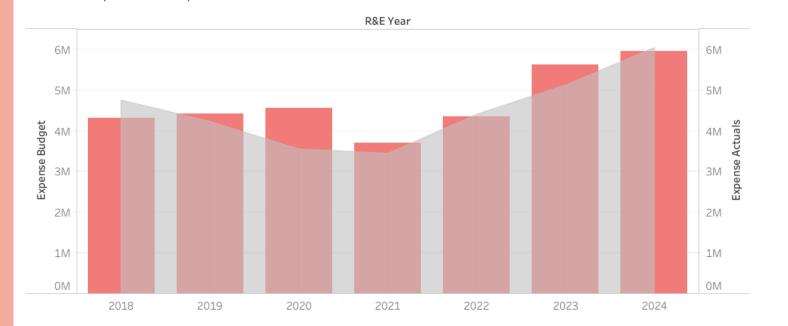
Budget vs Actuals

Mountain America Exposition Center (MAEC)

MAEC Revenue Graph



MAEC Expense Graph





Measure Names

MAEC Actuals



Notable Events









686,180 Building Sq Ft. 308,520 Building Sq Ft. 356,520 Building Sq Ft. 686,180 Building Sq Ft.



Mountain America Exposition Center

Notable Events









209,400 Building Sq Ft.

48,600 Building Sq Ft. 258,000 Building Sq Ft. 258,000 Building Sq Ft.







CTAA Campaign Creative & Return On Ad Spend (ROAS)



CTAA Whole New Direction Campaign Creative











Creative To Drive Awareness

Connected TV

1x :30, 2x :15s 99% VCR to date





Social

5 different :10s and :05s video versions 3 new versions going live in July









Display

10x Leisure Audience versions w/9 sizes 2x test Family Audience variations w/9 sizes











Ad-Influenced Travel Approach

- SMARInsights' methodology for measuring the influence of destination advertising relies on establishing a base rate of travel.
 Certainly, there would be travel to Salt Lake in the absence of paid advertising. Thus, not all Salt Lake travel or even travel by adaware households is considered influenced by the ads.
- Rather, the level of Salt Lake travel among unaware households is considered the baseline and what the area would see without the advertising. Accordingly, any travel above that baseline by aware households is what is considered influenced or "incremental."
- In addition, Salt Lake trips with the primary purpose of visiting family/friends are not counted as ad-influenced.
- This approach is the industry standard, as it is conservative, easily understood, transparent and defendable.





Incremental Trips & Return On Ad Spend (ROAS) May - July

- The May through July advertising has resulted in about 145,000 ad-influenced Salt Lake trips.
- Ad-aware visitors spent an average of \$1,845 in the area, resulting in about \$268 million in ad-influenced visitor spending.

 With a media investment of \$1.23 million, the return through July is \$217 in visitor spending for each \$1 invested in the media.

| | May - July 2024 |
|--------------------------------|--------------------|
| Target HHs | 22,520,230 |
| Ad Awareness | 41% |
| Ad-Aware HHs | 9,188,690 |
| Ad-Influenced Travel | 1.6% |
| Ad-Influenced Trips | 145,137 |
| Avg. Visitor Spending | \$1,845 |
| Ad-Influenced Visitor Spending | \$267,730,641 |
| Media Investment | \$1,235,500 |
| Return on Ad Spend ROAS | \$217 |



Ad-Influenced Hotel Room Nights May - July

 The May through July advertising has also resulted in about 320,000 hotel room nights based on the percentage of visitors staying a hotel/motel and average number of nights on these trips.

| | May - July 2024 |
|---|--------------------|
| Ad-influenced trips | 145,137 |
| % of ad-aware visitors staying in hotel/motel | 56% |
| Ad-influenced trips with hotel/motel stay | 81,344 |
| Avg. number of nights on trip | 3.9 |
| Ad-influenced hotel room nights | 318,560 |



Economic Impact of Visitor Economy to Salt Lake County



Visitor Economy: Salt Lake County

Salt Lake County Visitor Spend:

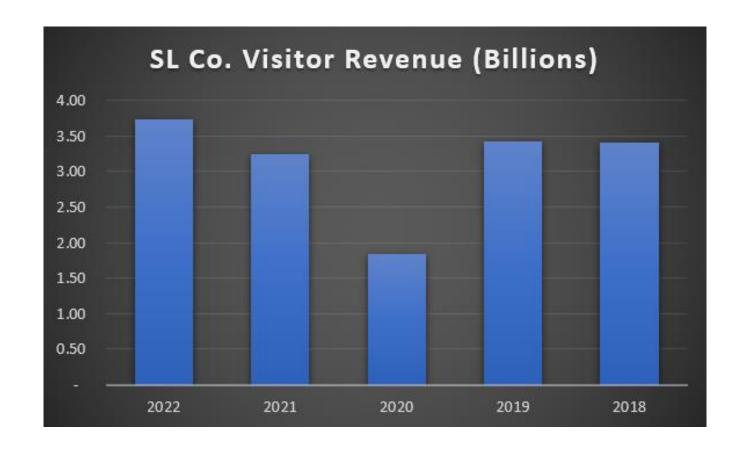
- > 2018 \$3.41 billion
- > 2019 \$3.42 billion
- > 2020 \$1.85 billion
- > 2021 \$3.24 billion
- > 2022 \$3.73 billion

* Most Recent Available Data

Salt Lake County Tourism Jobs:

- 2018 39,298
- ≥ 2019 41,152
- ≥ 2020 33,023
- 2021 38,929
- > 2022 42,266 Jobs

Most Recent Available Data

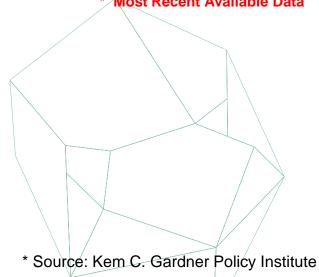


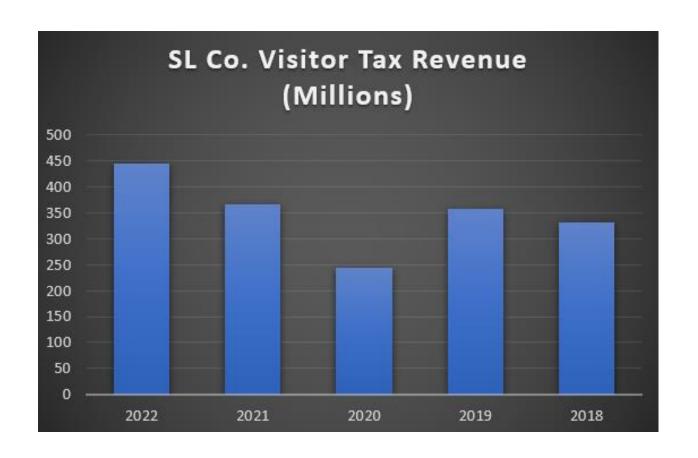


Visitor Economy: Salt Lake County

Salt Lake County Generated Tax Revenue:

- > 2018 \$331.5 million
- > 2019 \$358.4 million
- > 2020 \$244.8 million
- > 2021 \$367.4 million
- > 2022 \$445.1 million
 - * Most Recent Available Data





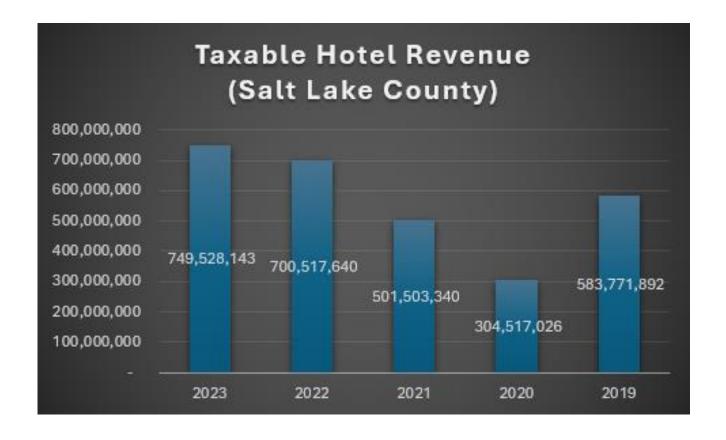


Visitor Economy: Hotel Industry (Where Visit Salt Lake is Funded)

Hotel Revenue:

- > 2021 \$500 million 65%
- > 2022 \$700 million 40%
- > 2023 \$750 million 7%
- 2024 \$782 million(Projected) 4%
 - Growth from Prior Year







Visitor Economy: Hotel Tax Revenue

Salt Lake County Hotel Tax Revenue:

- > 2021 \$27 million
- > 2022 \$37 million
- > 2023 \$40 million
- > 2024 \$42 million (Projected)

Salt Lake County Hotel Tax Revenue for State:

- > 2021 \$30 million
- > 2022 \$42 million
- > 2023 \$45 million
- > 2024 \$47 million (Projected)

Cities in Salt Lake County Hotel Tax Revenue:

- > 2021 \$12 million
- > 2022 \$17 million
- > 2023 \$19 million
- 2024 \$20 million (Projected)

Total Tax Revenue from Salt Lake County Hotels:

- > 2021 \$69 million
- > 2022 \$96 million
- > 2023 \$104 million
- > 2024 \$109 million (Projected)

SALT

Visit Salt Lake Bookings





ASM/VSL

Visitor
Economy: Salt
Palace
Convention
Center/Visit
Salt Lake
Relationships

2023 - 80% of Salt Palace revenue was from Visit Salt Lake Bookings

This accounts for \$14.2 million of Salt Palace Revenue







Meetings & Conventions

2023 Bookings & YTD

Through July Salt Lake has the highest hotel occupancy

| Salt Lake | 72.2% |
|-------------|-------|
| Los Angeles | 71.6% |
| Long Beach | 71.1% |
| Phoenix | 70.7% |
| Seattle | 70.4% |
| Anaheim | 69.0% |
| Denver | 68.9% |
| Houston | 65.8% |
| Portland | 63.8% |
| San Antonio | 63.2% |
| Reno | 57.6% |

| | % to Prior Year | Room Nights |
|--------------|-----------------|-------------|
| 1 Year Out | -12.5% | -64,153 |
| 2 Years Out | 8.1% | 24,081 |
| 3 Yearst Out | 0.2% | 591 |
| 4 Years Out | 114.3% | 139,819 |
| Total | 11.9% | 100,338 |





Sports Salt Lake

2023 Bookings & YTD

2023

Sports market produced 280,750 room nights.

YTD

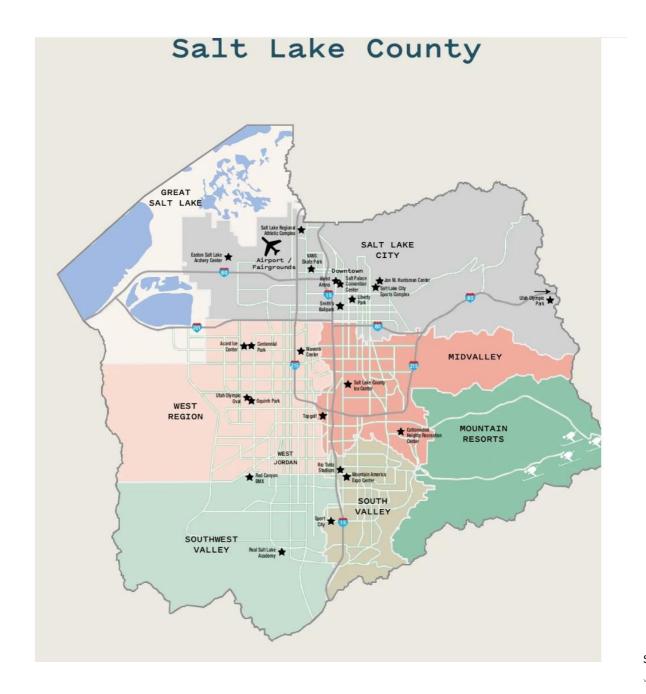
➤ We are at 201,317 room nights for sports.





Sports Salt Lake

County-Wide Location Map





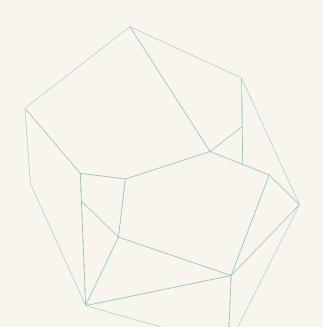


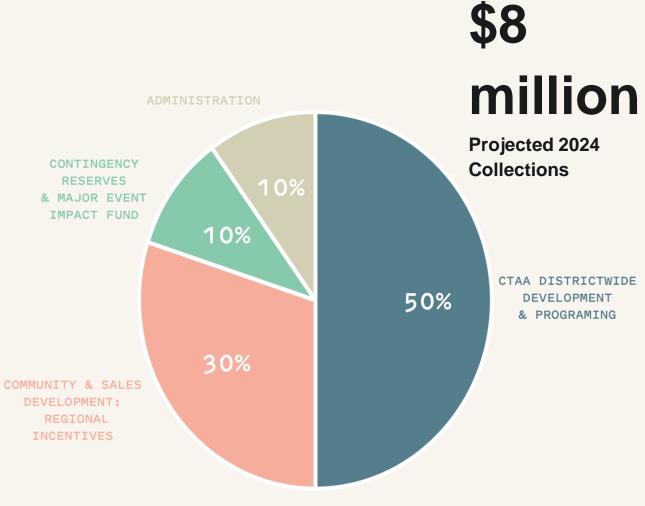


CTAA Districtwide Overview

Overview

- 3 Districts: Convention, West Valley, South Valley
- 2% assessment on room revenue on stays of 29 days or less.







CTAA Districtwide Overview

CTAA funds allow SL County to compete for large citywide conventions and sporting events.

Objectives & Impact



Winning More Business.

The likelihood of **winning a bid doubles** when we leverage CTAA funds.

Approx. 33% to 72% based on early results

Projected Results



80 Events

Conferences and events we project as probable to win this year with CTAA funds.



Bringing Visitors to Salt Lake.



772,000 Attendees

Projected to attend the 80 events.



Improving Hotel Performance.



1.1 million Room Nights

Projected the 772,000 attendees will book while visiting



Growing the Visitor Economy.



\$489 million

Projected economic impact of the 772,000 attendees.



CTAA Event Case Studies

CTAA Incentives



2024 US Youth Soccer Presidents Cup

Dates: June 14-18, 2024

Venue: SLC Regional Athletic Complex (RAC)



9,600 Attendees \$

\$24.10 ROI

Confirmed Hotel
Revenue per \$1 Spent



\$11.8 million

Estimated Economic Output

H

11,133
Estimated Room
Nights



2027 National Recreation and Park Association Annual Conference

Date: September 23, 2027

Venue: Mountain America Expo Center



7,000

Projected Attendees \$33.20 ROI

Projected Hotel
Revenue per \$1 Spent



\$8.3

million

Projected Economic Output



18,650

Projected Room Nights

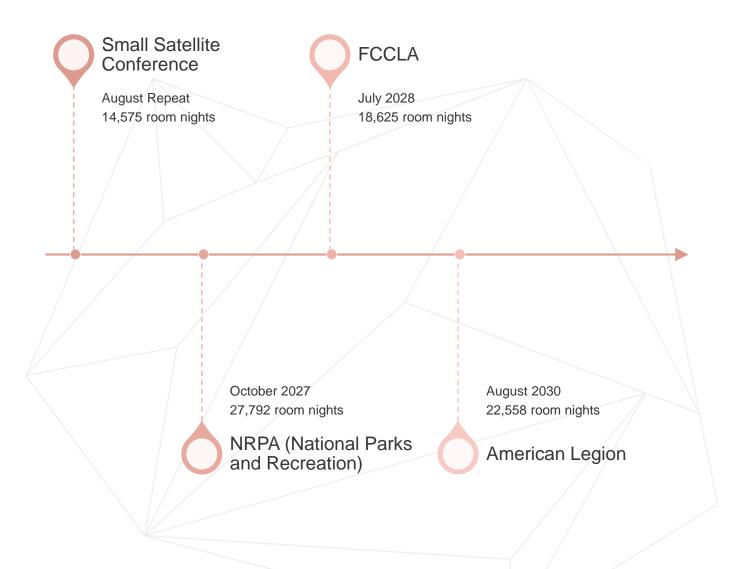


Major Opportunities in the Pipeline



M&C Opportunities

Recent Wins



We are Working on It

FIRST Inspires

- Up to 10 Years
- 66,080 room nights

Association of Perioperative Nurses

- March 2031
- 24,780 room nights

It's Complicated

Church of the Nazarene

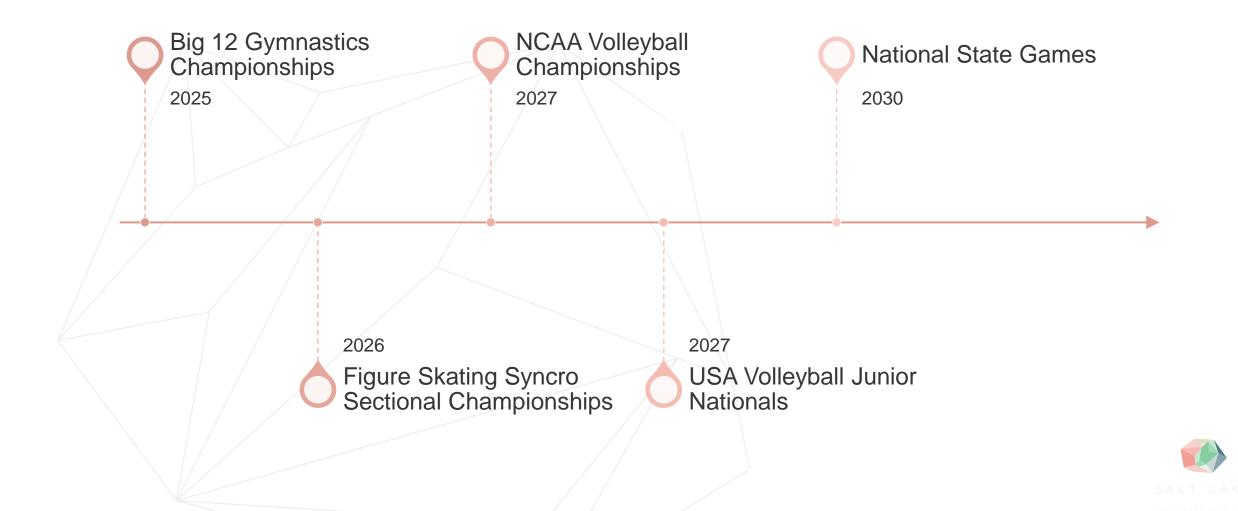
- July 2026
- 20,561 room nights

NCSL (State Legislatures)

- July 2028
- 16,687 room nights



Sports Salt Lake Opportunities







2024 Capital Projects

Paused Projects

| | 2024 Budget | | 2024 Bu | | 4 Budget |
|--|-------------|-----------|------------------------------------|----|----------|
| 2024 New Projects | \$ | 9,924,825 | Replace Hall 5 tower Fill Media | \$ | 321,200 |
| Environmental Sensors Main Comm Rm | \$ | 61,875 | Roofing remaining black section | \$ | 446,875 |
| Cardboard/Plastic Baler Cover | \$ | 65,000 | West Temple Landscape | \$ | 412,500 |
| Structural Repair, Water Retention - South Parking | \$ | 2,500,000 | Replace kitchen condensate line | \$ | 240,625 |
| Replace Ballrm Lighting to LED | \$ | 928,125 | South Tower Sign update | \$ | 44,000 |
| Replace Plow Truck, Plow System | \$ | 75,000 | Update Ballroom sound panels | \$ | 343,750 |
| Repair Landscape Sprinkler Leak | \$ | 60,000 | Video Security System | \$ | 481,250 |
| VFD Projects | \$ | 1,400,000 | Lighting Controls | \$ | 450,000 |
| Elevator remodels - interior | \$ | 125,000 | Meet Room Carpet | \$ | 944,625 |
| Seating Bleachers | \$ | 875,000 | Lighting - South Parking Structure | \$ | 150,000 |



2024 Capital Projects

| | 20 | 2024 Budget | |
|-------------------------------------|----|-------------|--|
| Rebudgets | \$ | 17,802,887 | |
| Sidewalk and brick damage | \$ | 481,250 | |
| Major Technology Upgrade | \$ | 525,562 | |
| Concourse Carpet | \$ | 333,220 | |
| Repair Brick Cap south docks | \$ | 5,830 | |
| Fire and Security panel re-vamp | \$ | 361,644 | |
| Upgrade Elevators | \$ | 684,141 | |
| DA Tank and Tube Bundle Replacement | \$ | 2,882 | |
| Replace HVAC Air Compressor | \$ | 153,298 | |
| 200 West Dock Improvement | \$ | 102,300 | |
| Chiller Replacement | \$ | 12,497,460 | |
| Condensate Line, SPCC to Abravanel | \$ | 281,250 | |
| Replace Main Cooling Towers | \$ | 1,874,600 | |
| Interior Paint Project | \$ | 499,450 | |

Total 2024 Budget **\$ 27,727,712**

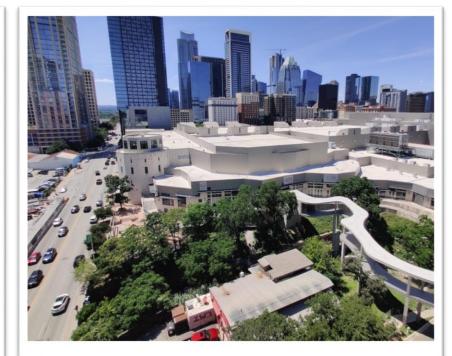
| | 2024 Budget | | |
|-------------------|-------------|------------|--|
| Rebudgets | \$ | 17,802,887 | |
| 2024 New Projects | \$ | 9,924,825 | |



George R. Brown Convention Center to Construct New Building in \$2 Billion Transformation Project

HOUSTON —The George R.
Brown Convention Center was given approval by the Houston City Council to construct a new building in 2025. This comes after the council approved the venue's acquisition of two city blocks between it and the Toyota...

DEAD MORE



\$1.6B Austin Convention Center expansion plans move forward ...

\$100 Million Expansion to Mandalay Bay Convention Center Will Finish in Late April 2024

ANDREW WARRICK, Digital Associate Editor

LAS VEGAS — MGM Resorts International will finish its \$100 million refresh to the Mandalay Bay Convention Center (MBCC) in April.

"We consider ourselves a leader in the meetings and convention market, and we're always looking for ways to enhance the guest experience... we were very aggressive in getting our timeline out, getting the announcement out and being able to put this refresh out there and get it complete,"



Fresh Design Debuts at MBCC. The \$100 million relevan to MGM's Mandalay Bay Convention Center includes pre-function spaces, meeting rooms and ballrooms, repairting its exhibit space, moving strobe lights and covering pillars. Photo Credit MGM

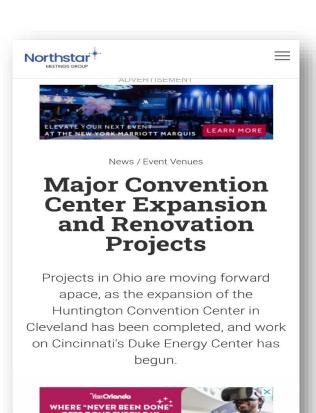


Colorado Convention Center Expansion Highlights: Big and Small

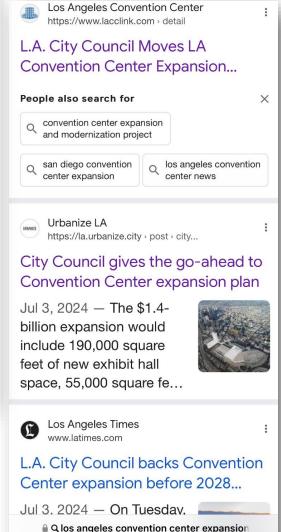
Since its opening in 1990 in the heart of downtown Denver, the Colorado Convention Center has proven to be a huge success, hosting more than 250 events every year. With an expansion set to open in late 2023, this premier...

READ MORE





a northstarmeetingsgroup.com





KBHCCD CONVENTION CENTER EXPANSION

We Are Excited For What The Future Holds!

Over the past couple of years, Dallas has hit many milestones, and we continue to travel towards an even brighter future with the development of Dallas' expanded convention center.

In February of 2021, the City of Dallas began the development of a "Master Plan" for approval to build a new and expanded KBHCCD, which would catapult extensive economic growth in the region. After widespread research and a multitude of town halls, public meetings, and city council votes, the final step to approval landed on the city's November 2022 ballot via Proposition A. Dallas voters overwhelmingly approved the \$3.7 billion plan and set the course to build a new and expanded convention center. With no impact on local taxpavers, Proposition A affords the expansion to be funded from hotel tax revenue, which can only be spent on tourism-related initiatives.

Music City Center starts expansion process to meet rising demand











Music City Center is eyeing an expansion. MARTIN B. CHERRY | NASHVILLE BUSINESS JOURNAL

Julia Masters, Reporter May 22, 2024, 1:24pm CDT

Music City Center has started its expansion process to meet rising convention demand. "It's based on the business we are losing, what we are having to # 0770 01 1 0: 1









Future Event Potential

Sports
Entertainment
Culture
Convention
District

Once in a generation Opportunity:

➤ In a recent Downtown Alliance Report looking at the Downtown corridor during 2023, 83% of the busiest days had a convention in the Salt Palace or hotel.



Future Events

Welcoming The World: 2034



- More than 3,000 people showed up at 3 am to Washington Square to watch the live broadcast of the IOC announcement awarding the 2034 Games to Salt Lake.
- All eyes on Salt Lake: It's a once-ina-generation opportunity and it's going to catapult us onto that global stage over the next 10 years and beyond.



Future Event Potential

2034 Winter
Games:
Strategic and
Fiscal
Overview*

- Budget: \$2.8 billion with no state or local tax funds used.
- **Economic Impact**: Projected at \$6.6 billion over a decade (2024-2034).
- Lodging: 21,289 hotel rooms across 181 properties & 12 counties have been contracted for the games.
- Employment: Creation of 42,000+ jobs (1 job for 1 year).
- **Infrastructure**: Utilization of existing venues, no new permanent constructions.
- Utilizing Salt Lake County Area Venues:
 - •Salt Palace: Curling events and main media center.
 - •Downtown: Hosts big air competitions and medals plaza.
 - •Delta Center & Maverik Center: Hockey, figure skating, and short track speed skating.
 - •Utah Olympic Oval: Venue for speed skating events.





Visit Salt Lake

Utah Hockey Club •Utah Hockey Club's Impact: The establishment of the Utah Hockey Club has positioned Salt Lake as a growing hub for youth hockey and a premier tournament destination.

•Growth Comparisons:

- •Vegas Market: Grew from 93 to over 6,000 USA Hockey players since 2017, making it the fastest-growing youth hockey market in the U.S.
- •Nashville Predators: Supported local and tournament growth by adding new ice centers in three locations around the city.
- •Ice Facility Expansion: The new SEG facility at South Towne is expected to alleviate the current shortage of ice availability, enabling more tournaments and benefiting the local hockey community.
- •Increased Interest: Sports Salt Lake has seen a surge in inquiries from hockey tournament organizers, including My Hockey, Big Bear, Weekend Hockey, and D1 Collegiate Tournaments—all keen to enter the Salt Lake market.



visitsaltlake.com

Thank You!